



**Sakhalin Energy Investment Company Ltd.  
Public Consultation and Disclosure Plan, 2016**

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## INTRODUCTION

Sakhalin Energy Investment Company Ltd. (Sakhalin Energy) considers regular and meaningful engagement with the public and other key stakeholders, as well as the public disclosure of relevant project information, to be important elements for the successful development of the Sakhalin-2 project (the project). To this end, since the very beginning Sakhalin Energy has actively sought to engage with stakeholders and provide information about its activities. This will continue throughout the life of the project.

Sakhalin Energy's general business principles state a clear commitment to transparent and open stakeholder engagement and the company takes this into consideration in the following objectives and approaches towards this engagement:

- it should be meaningful, purposeful and open, as inclusive as possible and practicable, and should incorporate as diverse range of views and interests as possible;
- it should aim to build strong, positive relationships with community and other stakeholders, to provide effective mechanisms for the exchange of views about previously identified issues and the ways in which Sakhalin Energy manages them, and to create conditions where emerging issues of concern are brought to its attention and addressed in a timely manner;
- it should be documented and the records or summary of the records made public where possible, with the exception of those issues relating to personal information and privacy of individuals.

The company's strategy for public consultation and disclosure of information has evolved over 20 years of engagement with Sakhalin communities and other interested parties. It has been shaped by their feedback to provide what we intend to be a meaningful approach to ensure they are suitably informed of project activities and that the company has an effective means for hearing their concerns. Further to this direct feedback, Sakhalin Energy fulfils the legal requirements of the Russian Federation for public consultation as well as International Finance Corporation (IFC PS 1, 2012 revision) on the preparation of a public consultation and disclosure plan (PCDP).

This PCDP describes Sakhalin Energy's plans and programmes for public consultation and the disclosure of information for the Sakhalin-2 project. Given the size of the project, Sakhalin Energy is committed to regularly engaging with the public and other stakeholders at the local level where the project is occurring and also at federal and international levels. The PCDP describes Sakhalin Energy's plans for consultation at all three levels and includes:

- brief description of the project;
- summary of legal requirements and applicable international guidelines and conventions on consultation and disclosure;
- details of stakeholders grouping and how they are identified;
- feedback from consultation;
- description of routine engagement on ongoing project activities;
- consultation under development projects;
- description of the role of the community liaison structure;
- description of Sakhalin Energy's grievance procedure;

- key contact details.

There are six appendices to this document:

- Appendix 1 sets out the company's statement of general business principles, determining the main areas of responsibility and principles followed by the company in its activities.
- Appendix 2 provides locations of information centres and contact details of the company CLO representatives.
- Appendix 3 provides contact information for distribution of SIMDP information materials.
- Appendix 4 provides a summary of non-governmental and community organisations.
- Appendix 5 lists the existing stakeholders in Japan, in particular, on the island of Hokkaido.
- Appendix 6 provides the list of abbreviations used in this document.

Sakhalin Energy will update this plan on an annual basis or as required to take into account feedback from stakeholders consulted. This is the 13<sup>th</sup> edition of the PCDP, which has been updated to include more recent consultation strategies and activities.

## **1 PROJECT DESCRIPTION**

### **1.1 Introduction**

Sakhalin Energy is developing the Sakhalin-2 project under a Production Sharing Agreement (PSA) concluded in 1994 between the Russian Federation Government, the Sakhalin Oblast Administration and Sakhalin Energy. The contract was the first agreement of its kind to be signed in Russia. The project has two licence areas offshore of the northeast coast of Sakhalin Island: Piltun-Astokhskoye (predominantly oil) and Lunskeye (predominantly gas).

Sakhalin-2, being one of the world's largest integrated oil and gas projects, comprises the following infrastructure:

- three offshore ice class platforms;
- some 300 km of the offshore pipelines;
- some 1600 km of the onshore pipelines;
- onshore processing facility (OPF);
- booster station 2;
- oil export terminal;
- LNG plant (first in Russia).

Due to the complexity of the project, Sakhalin Energy has taken a phased approach to its development. The seasonal oil production started in 1999, the year round oil production and offloading started in December 2008 and the first LNG was offloaded in March 2009.

As part of phase 2 of the project, Sakhalin Energy carried out extensive improvements to Sakhalin Island's infrastructure. Over forty bridges and about 150 kilometres of public roads were upgraded, repaired or replaced during the project and similar stretches of new roads were built. Ports and railways were also upgraded where required, and the project has provided funds to support the upgrade of the airport at Nogliki. In many cases, work was done on public or publicly used assets in partnership with the local authorities.

Currently, the high-technology oil and gas infrastructure created under the Sakhalin-2 project is operating at full capacity.

#### **OPF front-end compression project**

The company completed FEED works on the OPF front-end compression project, which will help to maintain the projected production levels as the wellhead pressure at the Lunskeye field begins to decline.

In 2015, a contract with REP Holding was signed for manufacturing and supplying three drivers/compressors for the OPF compression project.

It is anticipated that the Early Works and Engineering, Procurement and Construction (EP+C) contract will be awarded in 2016. The start of construction (major works) is planned since Q3 2017.

#### **LNG Train 3 project**

In 2015 Sakhalin Energy signed design development contracts for Sakhalin-2 LNG train 3.

According to the contracts, Shell Global Solutions International and Giprogaztsentr, a Russian design institute, are entrusted with developing the design for Sakhalin-2 LNG train 3.

The Sakhalin-2 LNG expansion project is the best and most economically sound way

to strengthen Russia's presence on the world LNG market.

Information about the Sakhalin-2 project can also be found at [www.sakhalinenergy.ru](http://www.sakhalinenergy.ru) and [www.sakhalinenergy.com](http://www.sakhalinenergy.com).

## **2 LEGAL REQUIREMENTS AND STANDARDS**

Sakhalin Energy aims to ensure that the Sakhalin-2 project complies in all respects with the Russian law and the regulatory requirements for public consultation. Sakhalin Energy's objective is also to comply with the 2012 IFC Performance Standards (IFC PS) which serve as an international benchmark for good practice.

Although the Russian Federation has not ratified the Aarhus Convention on the access to environmental information and public participation in environmental decision making and the Convention on environmental impact assessment in a trans-boundary context (Espoo), the company recognizes the importance of these conventions, and has made efforts to meet the spirit of their intent insofar as it is applicable for a private sector company to do so.

This section outlines the key Russian Federation legislation and international standards and conventions concerning public consultation that apply to the project and how Sakhalin Energy has addressed them. It also sets out Sakhalin Energy's own principles concerning public consultation and the disclosure of information.

### **2.1 Russian regulatory context – the EIA process**

Russian regulatory requirements for public consultation and the disclosure of information generally focus on consultations around environmental impact assessment (EIA).

Project sponsors are required by the Russian Federation executive order № 372 of March 16, 2000 to prepare a preliminary environmental impact assessment at an early stage of a project implementation, which then form a component of the public information and consultation process. The key consultation element in the Russian law is the public hearings process, which allows the public to comment both orally and in writing on an EIA. The project sponsors must then amend the EIA to incorporate comments received from the public. This EIA must be approved by the Russian authorities as part of the project documentation in order for project execution to proceed. Similar approach is undertaken in case of significant changes to an existing project that may have environmental impacts.

Project documentation for certain projects together with the EIA section are subject to the State Environmental Expert Review (SEER). The Federal law on environmental expert review (No. 174-FL, 23 November 1995) states that the review is a process of establishing the compliance of a proposed project with environmental requirements in order to determine whether or not the project may be implemented. It is a governmental decision-making tool to ensure that businesses embarking on new projects minimise any resulting damage to the environment. The examination is complex and comprehensive and involves the review of technical and legal documents, comprehensive economic draft programmes, environmental safety compliance reports and land conservation plans to consider the potential impact on subsoil resources, water resources, forests, land, air, flora and fauna.

State Environmental Expert Review is an important element of the Russian EIA review process, and public involvement in the process is determined under the federal law "On Environmental Expert Review", No. 174-FL (November 1995). The environmental expert review process is divided into two sections: state environmental expert review and public environmental expert review (public ecological expertise). The latter is an opportunity for interested parties to comment on the quality of the developer's EIA and to submit any objections. Article 22 of the abovementioned federal law states that, "public ecological expertise initiated by citizens or non-governmental organisations will be performed either prior to government ecological expertise or in parallel with it."



## **2.2 International guidelines**

Sakhalin Energy aims to comply with international best practice on public consultation and disclosure in developing the Sakhalin-2 project. It has developed this PCDP in accordance with the IFC PS 1 requirements relevant to stakeholder engagement as a reference for best practice (Section 2.2.1) and takes into account relevant international conventions on public participation where appropriate (Section 2.2.2).

### **2.2.1 IFC Performance Standards**

Before 2012 the company followed the World Bank (WB) Guidance Note F on public consultation and disclosure. The compliance with its implementation was demonstrated through the frequent and meaningful engagement that was undertaken with key stakeholders during the environmental, social and health impact assessment (ESHIA) process and the public disclosure of the ESHIA materials in 2003 and its addenda in 2005 as well as other documentation deemed to be of interest to the general public.

In 2012 the company undertook a commitment to follow the 2012 IFC PSs, including those requirements that are related to stakeholder engagement. In particular IFC PS 1 Assessment and Management of Environmental and Social Risks and Impacts replaced the WB Guidance Note F.

The company adheres to the IFC PS 1 requirements during the preparation of this annual revision of the public consultation and disclosure plan (PCDP).

PS 1 advises that “Stakeholder engagement is the basis for building strong, constructive, and responsive relationships that are essential for the successful management of a project’s environmental and social impacts”. It also underscores that “Stakeholder engagement is an ongoing process that may involve, in varying degrees, the following elements: stakeholder analysis and planning, disclosure and dissemination of information, consultation and participation, grievance mechanism, and ongoing reporting to affected communities”. The nature, frequency, and level of effort of stakeholder engagement may vary considerably and will be commensurate with the project’s risks and adverse impacts, and the project’s phase of development.

As per PS 1, the company also remains committed to ongoing engagement with key stakeholders during the construction and operational phases of the project. In compliance with Guidance Note to 2012 IFC PS1 (Annex B), the PCDP:

- (i) Describes regulatory, lender, company, and/or other requirements for consultation and disclosure.
- (ii) Identifies and prioritizes key stakeholder groups.
- (iii) Provides a strategy and timetable for sharing information and consulting with each of these groups.
- (iv) Describes resources and responsibilities for implementing stakeholder engagement activities.
- (v) Describes communication methods and how stakeholder engagement activities are incorporated into a company’s management system/process.

Guidance Note to 2012 IFC PS1 (Annex B) can be viewed at the IFC website at [www.ifc.org](http://www.ifc.org).

### **2.2.2 International conventions**

The two international conventions that are relevant to public consultation and disclosure are the UNECE Convention on the access to environmental information, public participation in environmental decision making and access to environmental

justice “Aarhus Convention” (1998) and the UNECE Convention on environmental impact assessment in a trans-boundary context (Espoo) (1991). Both conventions oblige public authorities to undertake activities in relation to consultation and the disclosure of information. Whilst the Russian Federation has to ratify either convention, Sakhalin Energy nevertheless recognizes the purpose of the conventions and endeavours to embrace the spirit of their intent insofar as it is reasonable for a private sector company to do so.

#### **2.2.2.1 Espoo Convention**

Espoo aims to promote consultation between signatory states where operations in one state have the potential to affect the environment in another. In the countries that ratified the Espoo Convention, the party suggesting a project must notify the “competent authorities” if the project is considered to have potential trans-boundary impacts. The authorities would then invite the potentially affected neighbouring state to participate in the EIA process. Should the invitation be accepted, an equivalent degree of public consultation should take place in both states. Espoo does not provide for private companies or individuals to initiate the process, instead leaving this as a responsibility of the governments that have ratified the Convention. The Convention does however provide for notification to be done through a third party, and in this situation, a private company may play a strong role.

It is clear from the geography of Sakhalin Island and the project that trans-boundary consultation efforts should involve Japan, specifically Hokkaido Island. Although the Russian Federation has not ratified Espoo, Sakhalin Energy acknowledges the benefits of seeking to fulfil the spirit of the Convention in its development of the project.

In addressing the spirit of Espoo, the company has undertaken a number of multi-stakeholder forums and technical meetings in Japan since 2002, and has established stable ties with organisations such as the Marine Disaster Prevention Centre. More details on the company’s strategy for engagement with the Japanese public and other key stakeholders is provided in Section 6.12 (this Section is available in Japanese as well as in Russian and English).

#### **2.2.2.2 Aarhus convention**

The objective of the Aarhus Convention is to guarantee the rights of public access to information and to promote public participation in decision-making, as well as access to justice in environmental matters.

Aarhus establishes two main principles in relation to disclosure of environmental information:

- it obliges public authorities to make sure that information relating to the environment is available on request without discrimination;
- it also establishes the principle that environmental information should be provided pro-actively to any affected party.

Despite the responsibilities that the Aarhus Convention places on governments rather than private companies, as with the Espoo Convention, Sakhalin Energy acknowledges the benefits of seeking to act in the spirit of Aarhus, as demonstrated by its own requirements for public consultation and disclosure (see Section 2.3 below).

### **2.3 Company requirements**

Sakhalin Energy has taken into account the guidelines and recommendations for public consultation and disclosure published by the IFC (Section 2.2.1) as well as relevant international conventions (Section 2.2.2) in developing its own standards for

public consultation and disclosure. It also takes into account the consultation and disclosure commitments made publicly in the company's Statement of General Business Principles, Sustainable Development Policy, Human Rights Policy, Commitments and Policy on Health, Safety, Environment and Social Performance (the HSE and SP Policy).

Sakhalin Energy's statement of general business principles (Appendix 1) includes the following:

*“Sakhalin Energy recognizes regular dialogue and engagement with our stakeholders is essential. We are committed to reporting of our performance by providing full relevant information to legitimately interested parties, subject to any overriding considerations of business confidentiality.”*

In addition, Sakhalin Energy takes into consideration the following objectives and approaches for consultations:

- public consultation should be meaningful, purposeful and open, as inclusive as possible and practicable, and should incorporate as diverse a range of views and interests as possible;
- consultation should aim to build strong, positive relations with the community and other stakeholders, to provide effective mechanisms for the exchange of views about previously identified issues and the ways in which Sakhalin Energy manages them, and to create conditions where emerging issues of concern are brought to its attention and addressed in a timely manner;
- consultation should be documented and the records of consultation made public where appropriate and possible.

Where relevant guidelines or policies (e.g. IFC Performance Standards) exist for the specific issues, such as on involuntary resettlement, cultural heritage and indigenous people, Sakhalin Energy aims to comply with international best practice as well. There are certain discrepancies between the RF requirements and IFC Performance Standards regarding some specific issues such as the requirement for Free, Prior, and Informed Consent of the Indigenous Peoples FPIC), community grievance procedure requirements etc. The company intends to meeting IFC requirements related to stakeholder engagement (see International Requirements Specification of Social Performance Standard available on company's website). Furthermore, as per the Health, Safety, Environmental and Social Action Plan (HSESAP), the company seeks to act in keeping with key conventions and treaties which are not yet ratified by the Russian Federation. The Russian and English versions of HSESAP Rev. 1 were published on the company website in January 2006.

The HSESAP is a “living” document and as such it is subject for periodic review. Good practice requires that the effectiveness of HSESAP commitments be monitored to determine whether mitigation measures are effective. Through this process the company determines whether any commitment needs amending, either to be made more explicit or altered, to remove the commitment if the action to which it refers has ceased, as stipulated in Section 3.4 of HSESAP<sup>1</sup>. As a result of this monitoring activity, the HSESAP was revised in 2007, and published on the company website along with a rationale for each change made. In 2010 the company in agreements with lenders and their independent environmental consultant (IEC) has finalised the third revision with its posting on the company's website. In 2012 the company in agreements with lenders and their independent environmental consultant (IEC) has finalised revision of the international requirements applied by the company, primarily

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<sup>1</sup> Section 3.4 “Changes in Commitments” of HSESAP specifies the process relating to amendments to the HSESAP obligations.

IFC PS 2012 edition, with posting of the revised HSESAP's updated standard specifications on the company's website. The company's environmental and social performance is monitored against its commitments stipulated in the HSESAP. In 2014 the company finished revision 4 of HSESAP accommodated recent changes to the Russian laws and regulations, as well as the updated international requirements and the company's hands-on experience. Revision 4 of the HSESAP was uploaded to the company's website in 2015.

### 3 CONSULTATION AND INFORMATION DISCLOSURE

#### 3.1 Stakeholder engagement

Stakeholders are persons or groups who have an interest in the company's activity, are directly affected by, or are in a position to influence Sakhalin Energy's activities.

Sakhalin Energy has been informing and consulting a range of stakeholders about the Sakhalin-2 project since 1994. Stakeholders addressed in this document include:

- directly affected communities<sup>2</sup>;
- vulnerable community groups<sup>3</sup>;
- stakeholders in Japan, particularly on Hokkaido Island;
- community initiative groups/associations and other non-governmental organisations (local, regional, international);
- media (local, regional, national, international) and other interest groups such as academic institutions and research foundations;
- wide public of Sakhalin.

Sakhalin Energy has programmes of engagement with all of these stakeholder groups, and these are discussed in Section 6.

There are many other stakeholder groups with whom Sakhalin Energy engages in the course of its business. For example, it works closely with representatives of the Russian federal, regional and local authorities at various levels. Mechanisms for engagement with government authorities, customers, employees, contractors, shareholders and lenders, with which Sakhalin Energy has regular contact in the course of its business, are not addressed in this document. This document focuses on stakeholders who do not have formal relationships with Sakhalin Energy and who, as a result, may wish to use this document for information and guidance.

Sakhalin Energy will provide support to lenders public engagement activities associated with the Sakhalin-2 project as agreed and appropriate.

#### 3.2 Communication methods

The table below describes stakeholders and relevant communication methods.

**Table 1: Communication methods**

| STAKEHOLDER GROUP                  | COMMUNICATIONS METHOD   |
|------------------------------------|---|
| Affected communities (Section 6.2) | <ul style="list-style-type: none"><li>• Regional and district papers</li><li>• Television and radio</li></ul> |

<sup>2</sup> An affected community is one in the vicinity of a permanent project facility, their SPZ and RoW, as well as temporary installations erected for construction purposes and/or used for project's operation. In event of an oil spill or other event this definition is expanded to include additional communities, including those in neighboring countries.

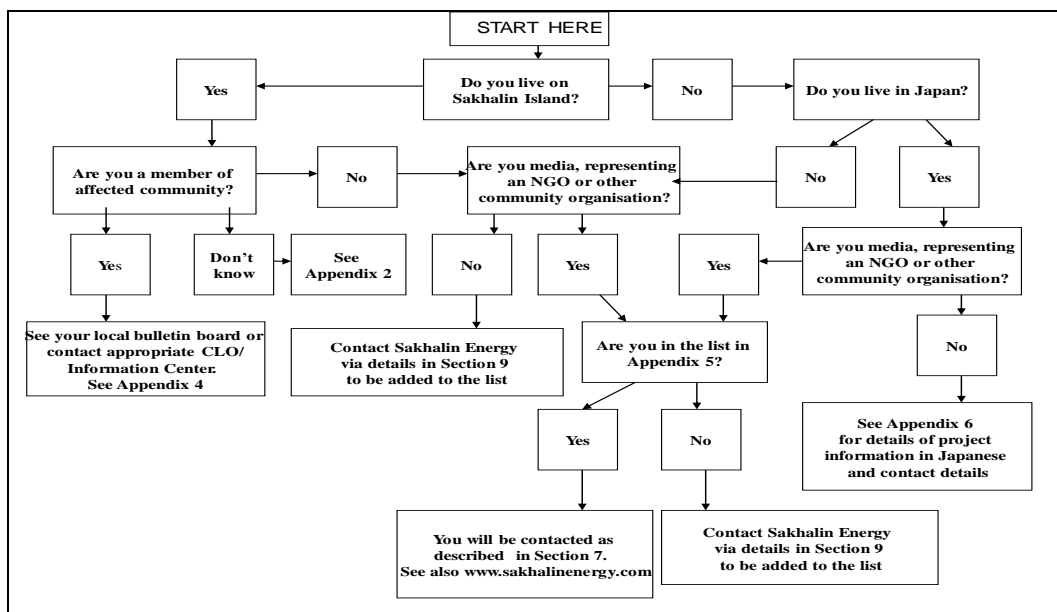
<sup>3</sup> Vulnerable groups and individuals include the following audiences that have greater susceptibility to impact:

- persons with disabilities and their carers;
- low-income families with average income less than subsistence level or those dependent on state support;
- non-registered land users;
- reindeer herders and their families;
- indigenous peoples;
- children;
- migrants, migrant workers;
- elderly people and veterans of war;
- women-headed households with children under the age of 18.

| STAKEHOLDER GROUP                         | COMMUNICATIONS METHOD   |
|---|---|
|   | <ul style="list-style-type: none"> <li>• Meetings with key individuals/groups representing local communities (authorities, social, etc.)</li> <li>• Public consultations and meetings involving the company's technical experts and managers (if necessary)</li> <li>• Open hours of the CLO specialists</li> <li>• Information centers with bulletin boards, internet access and printed information on the project and ongoing activity in the company</li> <li>• Location of information materials and documents in communities (e.g. in the company's information centers and some additional district and settlement libraries)</li> <li>• Consultations and ongoing engagement under social impact assessment (SIA)/monitoring activity (during operation and construction in case of project expansions as appropriate)</li> <li>• Website</li> </ul>  |
| Wide public of the Sakhalin (Section 6.9) | <ul style="list-style-type: none"> <li>• Regional and district papers</li> <li>• Television and radio</li> <li>• Website</li> </ul>   |
| Indigenous people (Section 6.8)           | <ul style="list-style-type: none"> <li>• Meetings/open hours between the company's SIM engagement specialist and individuals/organisations representing Sakhalin Indigenous People (IP)</li> <li>• Meetings with IP communities and organisations under the scope of Sakhalin Indigenous Minorities Development Plan (SIMDP), as well as other potential out-of scope activities,</li> <li>• Organisation and maintenance of the company-sponsored events for the benefit of and proposed by Indigenous People</li> <li>• SIMDP website (<a href="http://www.simdp.ru">www.simdp.ru</a>)</li> <li>• Information bulletins (quarterly) distributed through distribution list given in Appendix 3 and posted on SIMDP website</li> <li>• News, reports about events implemented by the company under IP projects</li> <li>• Company's participation in IP events by invitation of stakeholders</li> <li>• Distribution of the SIMDP information materials and documents in places of traditional residence and traditional economic activities of the Island's Indigenous People (for example, in the company's information centers or administration buildings or libraries in the Indigenous People communities)</li> </ul> |

| STAKEHOLDER GROUP   | COMMUNICATIONS METHOD  |
|---|--|
| Stakeholders in Japan (Section 6.12)  | <ul style="list-style-type: none"> <li>• Meetings</li> <li>• Presentations</li> <li>• Distribution of the information materials and documents in libraries</li> <li>• Website</li> <li>• Expert panels, working groups</li> </ul>  |
| Community and other non-governmental organisations (local, regional, national and international) (Section 6.11, Appendix 2) | <ul style="list-style-type: none"> <li>• Website</li> <li>• Face-to-face meetings (as required)</li> <li>• Correspondence (letter and email)</li> </ul>  |
| Media (Section 6.13)  | <ul style="list-style-type: none"> <li>• Press releases</li> <li>• Good news stories</li> <li>• Website</li> <li>• Face-to-face meetings (as required)</li> <li>• Media briefings, interviews and site visits for mass media representative travelling to Sakhalin (as required) - except tours to the offshore assets due to the operational and safety restrictions</li> <li>• Media visits</li> </ul> |

The chart below shows how stakeholders can be grouped; how new stakeholders can identify themselves; how they can be identified by Sakhalin Energy or how they can contact Sakhalin Energy. New stakeholders are regularly identified and included in consultation.



### **3.3 Stakeholders engagement within the frames of sustainable development report preparation**

In 2009 Sakhalin Energy decided to follow the public non-financial reporting on the basis of Global Reporting Initiative (GRI) Standards — Sustainable Development Report ([www.globalreporting.org](http://www.globalreporting.org)).

Sustainable development reports cover the results of Sakhalin Energy activities, including environmental protection, personnel development, stakeholder engagement, social projects and other aspects.

As part of the reports' preparation the company commits to hold regular consultations with stakeholders so they can share their opinions on the company's activity and make recommendations on further development of the company's responsibility in production, environment and social areas.

The company conducts dialogues with external stakeholders twice a year. During the first round of a dialogue the company presents preliminary information on company's activity for the reporting period to stakeholders. Participants of the dialogue comment and discuss what additional information of wide audience interest might be included into the report, ask questions. During the second round of a dialogue the company responds to stakeholders' comments and questions received during the first round of a dialogue. Results of dialogues, along with stakeholders' specific questions, suggestions and comments and the company's feedback, are included into sustainable development report of the corresponding reporting period.

Annual reports for 2009-2013 were prepared according to the G3 GRI. The new generation of the GRI non-financial reporting guidelines – G4 – was launched in 2013. Processes of establishing focus areas/priorities and engagement with stakeholders are fundamental for the new G4 Guidelines. One of the main aspects of these processes is extensive consultations. G4 will become mandatory from 2016.

In this connection, starting in 2014 in addition to the regular dialogues under GRI reports preparation the company conducts consultations with all the key groups of stakeholders, including shareholders, buyers, government authorities, lenders, company employees, contractors, NGOs, local communities, etc. Main engagement methods will be dialogues, questionnaire surveys, focus groups and face-to-face meetings. Dates, times and venues for all key consultation meetings will be posted in a Community meeting plan on the company website and updated on a monthly basis ([http://www.sakhalinenergy.ru/en/social\\_responsibility/informing\\_the\\_public.wbp](http://www.sakhalinenergy.ru/en/social_responsibility/informing_the_public.wbp)).

Sakhalin Energy's annual sustainable development reports are available at the company's website and are also disseminated to key stakeholders listed in Section 3.1 and other participants of the dialogues; placed in the information centres of the company, and are also distributed during different events that the company participates in.



## 4 CONSULTATION PROCESS

Sakhalin Energy has carried out extensive and island-wide consultation in relation to the project for more than a decade, and as a consequence has built many strong relationships on the Island. Consultation has also allowed Sakhalin Energy to identify and develop relations with a large number of different groups of stakeholders (see Section 3 and Appendix 4) as well as to develop appropriate mechanisms for engagement.

Throughout its consultation, Sakhalin Energy has endeavoured to ensure that:

- the people and groups it consults with are representative and inclusive of the vulnerable groups identified (as listed in Section 3.1);
- respect of local traditions and cultural norms in discussions and decision-making;
- different types of consultations and engagement methods to encourage the widest possible range of participants .

The consultations process and results are described in detail in the Social Impact Assessment document (SIA) (2003)<sup>4</sup> (with appendices) and the Social Impact Assessment Addendum, as well as the Public Consultation and Disclosure Plans and Public Consultation and Disclosure Reports (starting from 2009). These documents can be viewed at [www.sakhalinenergy.ru](http://www.sakhalinenergy.ru) (Russian) and [www.sakhalinenergy.com](http://www.sakhalinenergy.com) (English). They are also available in the Sakhalin public libraries listed in Appendix 2 and from Sakhalin Energy on request (Section 9). Sakhalin Energy has a special engagement programme with the Island's indigenous people, which is described in the Sakhalin Indigenous Minorities Development Plan (SIMDP). The first phase of the Plan was launched and made available on the website in 2006 and the second five-year SIMDP (2011-2015) was published at the end of 2010 (also available at [www.simdp.ru](http://www.simdp.ru)). SIMDP 3 was developed in 2015 and approved by representatives of indigenous peoples at the conference "On the prospects of further cooperation in the framework of SIMDP 3" in 26 November 2015. SIMDP 3 text posted on the website.

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<sup>4</sup> [www.sakhalinenergy.ru/ru/library/folder.wbp?id=ff861609-c166-4673-a310-1ece9c440139](http://www.sakhalinenergy.ru/ru/library/folder.wbp?id=ff861609-c166-4673-a310-1ece9c440139)  
[www.sakhalinenergy.com/en/library/folder.wbp?id=e15e01ea-ec75-4821-87d3-e1aa3a0d736c](http://www.sakhalinenergy.com/en/library/folder.wbp?id=e15e01ea-ec75-4821-87d3-e1aa3a0d736c)

## **5 FEEDBACK FROM CONSULTATION**

Sakhalin Energy records public meetings and can make minutes of relevant meetings available for public access upon request (on its website and in libraries throughout Sakhalin Island). The Government and Shareholders, Corporate Affairs Division is responsible for ensuring that any actions arising from meetings are addressed and are subsequently reported back to the stakeholders as part of company's regular engagement activities. Feedback from stakeholders in relation to the issues and project-related concerns are taken into consideration when developing policies and work programmes.

The company welcomes feedback on public consultation and suggestions for improving disclosure and communication. The detailed information on the engagement activities undertaken throughout a year and on how Sakhalin Energy addressed the consultations feedback is described in the annual public consultation and disclosure reports. This PCDP will be updated to reflect these suggestions as appropriate.

## **6 CONSULTATIONS UNDER THE DEVELOPMENT PROJECTS**

### **6.1 Consultations and information disclosure with regards to the OPF compression project**

Consultations with the stakeholders within the OPF compression project will be continued in 2016 through:

- public meetings to be held in Nysh and Nogliki in April-May 2016 as part of regular public meetings held by Sakhalin Energy annually; relevant project information will be included in presentations. Notifications (ways, time) and provisions will be the same as for regular public meetings – in local newspapers three weeks prior to the meetings date and in a calendar on the company website and updated on a monthly basis ([http://www.sakhalinenergy.ru/en/social\\_responsibility/informing\\_the\\_public.wp](http://www.sakhalinenergy.ru/en/social_responsibility/informing_the_public.wp));
- social impact monitoring to be held in Nysh and Nogliki in June-July 2016. The purpose of the consultations is a monitoring of potential or actual impact or concerns, grievance monitoring and information on issues related to the project implementation;
- public hearings as part of BLF Environmental Impact Assessment as per RF requirements to be held in Nysh and Nogliki during 2016-2017 (dates will be defined after relevant contract sign-off). Notification will be made as per RF requirements.

### **6.2 Consultations and information disclosure with regards to LNG Train 3**

In late 2015 Sakhalin Energy signed design development contracts for Sakhalin-2 LNG Train 3.

According to the contracts signed, Shell Global Solutions International and Giprogazcenter, a Russian design institute, are entrusted with the development of Sakhalin-2 LNG train 3 design package. All the works will be carried out in compliance with the requirements of the Russian legislation and on the basis of the international standards to ensure positive state expertise conclusion and all required permits for the construction phase of the project.

In 2016 the ESHIA will be developed. Train 3 project engagement activities will be included in the ESHIA. Train 3 construction plan will be developed, regularly updated and implemented accordingly.

## 7 CONSULTATION DURING OPERATION

Sakhalin Energy has developed programmes for engaging with each of the stakeholder groups identified in Section 3. These include a number of commitments to release information in printed or electronic form into the public domain. For convenience, these are summarised below.

The date, time and venue for all key consultation meetings will be posted in a calendar on the company website and updated on a monthly basis ([http://www.sakhalinenergy.ru/en/social\\_responsibility/informing\\_the\\_public.wbp](http://www.sakhalinenergy.ru/en/social_responsibility/informing_the_public.wbp)) as well as advised to the stakeholders via other methods of communication such as notices in the communities (if relevant), announcements in the media, invitation letters, etc. This information will include activities related to consultations with the Island's indigenous communities, which will also be made available in culturally appropriate ways as a rule.

### 7.1 Public domain information

Sakhalin Energy intends to release information into the public domain regularly and systematically during implementation of the Sakhalin-2 project. It will announce the release of information into the public domain on its public website [www.sakhalinenergy.ru](http://www.sakhalinenergy.ru) (Russian) and [www.sakhalinenergy.com](http://www.sakhalinenergy.com) (English). As a minimum, it will:

- publish an annual public consultation and disclosure report (PCDR), public consultation and disclosure plan (PCDP) and report on company's environmental, social, health and safety performance in Russian and English, on company website, place in companies' information centres in those communities listed in Appendix 2;
- make publicly available in Russian and English the Health, Safety, Environment and Social Action Plan (HSESAP), ESHIA, ESHIA addenda and key documents such as Public Grievance Leaflet; Resettlement Action Plan (RAP), Sakhalin Indigenous Minorities Development Plan (SIMDP), Marine Mammal Protection Plan, Biodiversity Action Plan and Oil Spill Response Documentation, for the life of the project, and as appropriate, for project expansion and modification;
- make publicly available additional environmental and social position papers and selected key environmental and social monitoring reports, as appropriate;
- produce monthly community project updates, which will be published in 11 district newspapers. The company will include within this community project update information on the project implementation;
- produce "Energy" TV programme providing information about the project's development once every two weeks;
- update the public website with project information and planned/ongoing engagement activities, as necessary. The website has a feedback feature to encourage questions and comments;
- update the community about the resolution of major issues through the media or other mechanisms, as appropriate;
- post additional company information including information on social activity via public media;

- provide information by email and in press conferences/media briefings to local, regional, Russian media. Copies of media announcements will also be placed on the public website. Staff will be available to answer queries related to media announcements by telephone.

## **7.2 Consultation and information disclosure in project affected communities**

- Sakhalin Energy's general aims and approaches for all consultation are discussed in Section 2.3.
- Sakhalin Energy endeavours to ensure that the people and groups it consults with are representative and inclusive of vulnerable groups identified in Section 3.1; local traditions and cultural norms are respected in discussions and decision-making; and that face-to-face meetings arranged are varied and create conditions that encourage diverse participation.

Sakhalin Energy implements a Community Meeting Plan in key project affected communities during the operations period and in case of project expansion or modification which involves construction activities. If appropriate the company shall provide transport to and from the meeting locations to facilitate public attendance at these meetings as required. During operational phase public meetings will be held in the affected communities when required for transfer of important information, as well as to consult on the planned expansion works.

Planned schedule of public meetings is available on the company's website<sup>5</sup>.

Information on date, time and venue for the public meetings shall be announced in key Sakhalin newspapers (as listed in Table 2) three weeks prior to public meeting as well as placed in the company's information centres. Notices of the forthcoming meetings will also be available in public places in the communities (if relevant). Key stakeholders with whom the company has frequently engaged shall be informed of the meetings by e-mail or in writing.

## **7.3 The company information centres activity in communities**

In 2008-2011 Sakhalin Energy organized information centres based on local libraries in 23 communities. The purpose of these 23 information centres is to inform the project stakeholders about various project development aspects (for example, helping to find the information needed, etc.) and assisting them in completing a grievance form to submit a grievance to the company. The placing of the information centre network in local libraries provides the following benefits:

- Each community potentially affected by the project has a library.
- Local residents have permanent access to the company information at any time convenient to them.
- The company materials are available in any format, including electronic.

Each information centre is operated by a consultant, who is an employee of the respective library, within the normal work hours of the library.

The general purpose of the company's information centres is to help local residents to find answers to their questions about the project activities. For example, the company's information centres provide the following:

- any requested information regarding the project and/or company in the hard-copy or multi-media format;

<sup>5</sup> [www.sakhalinenergy.ru/ru/social\\_responsibility/pr.wbp](http://www.sakhalinenergy.ru/ru/social_responsibility/pr.wbp)  
[www.sakhalinenergy.ru/en/social\\_responsibility/pr.wbp](http://www.sakhalinenergy.ru/en/social_responsibility/pr.wbp)

- access to the company website ([www.sakhalinenergy.ru](http://www.sakhalinenergy.ru));
- assistance to local residents in preparing a CV to apply for the company vacancies, as well as provision of vacancy information (normally based on the vacancy publications on the Sakhalin Energy website) and information about any grants available from the company;
- distribution of information about the possibilities of business development at the local level (typically using information available on the company's website - information about current and planned competitions announced by Sakhalin Energy as well as the programme of the Russian vendor development);
- assistance in organising meetings of local residents with the appropriate representatives of the company;
- assistance in filling out the company's grievance forms;
- informing the company on any concerns or grievances from the residents in connection with the project development.

All the consultants employed by the company information centres shall take appropriate training and visit the company's facilities (if possible) on an annual basis. The 2016 workshop tentative agenda is expected to include the following items: 2015 overview of company performance and development projects, refreshment on filling in the monthly reporting form and the visitor register, Sakhalin Energy Grievance Procedure, Sakhalin Energy social programmes, key focus areas of the 2016 Sustainable Development Report.

The company regularly (at least monthly) feeds information about the project and social programmes to its information centres. The company representatives (from Social Performance Subdivision) visit the information centres to provide consulting to the information centres consultants at least twice a year or on request.

The information centres' personnel can also be provided consulting sessions over the phone.

The updated list of information centres is published on the company website at [www.sakhalinenergy.ru](http://www.sakhalinenergy.ru) and is attached hereto as Appendix 2.

#### **7.4 Other methods of communication with affected communities**

Sakhalin Energy provides regular information about project implementation and different aspects of the company activity in advertisements, and in local media (newspapers are listed in Section 6.9 and Appendix 2) and on its public website in Russian and English: [www.sakhalinenergy.ru](http://www.sakhalinenergy.ru) (Russian) and [www.sakhalinenergy.com](http://www.sakhalinenergy.com) (English).

Sakhalin Energy operates a special free hotline for telephone queries and complaints from communities within Sakhalin Island. The number is +7 4242 662400 (when dialling from Sakhalin Island). For people who would like to speak to someone in Russian, English or through an interpreter from Japanese, Sakhalin Energy operates a number of special telephone lines, which are listed in Section 9.

Sakhalin Energy's Social Performance Subdivision monitors the project's impacts related to operations and expansion/modification activities, relations between contractors/subcontractors and local communities and conducts public opinion surveys annually in project affected communities that will be continued in 2016.

#### **7.5 Consultations and information disclosure with residents in the vicinity of the Prigorodnoye complex accommodation facility**

Under the social impact monitoring programme, the company specialists have regular

engagement with residents of Korsakov which is the closest community to the Prigorodnoye complex. Objectives of this engagement are to identify potential or actual impact or concerns, to monitor the resolution of grievances and to inform the community on project implementation status.

## **7.6 Consultations and information disclosure with dachas owners at Prigorodnoye**

As part of further engagement with the “Stroitel” dacha community the company will implement the following key activities in 2016:

- conduct air quality and noise monitoring at the dacha plots (in the presence of dacha community representative);
- meetings with Sakhalin Energy specialists (when required);
- meeting with specialists of Government and Shareholders, Corporate Affairs Division under the social monitoring;
- inviting dacha community “Stroitel” representatives to participate in stakeholders’ consultation as part of 2015 and 2016 sustainable development report preparation (see Section 3.3 for details);
- notification of dacha owners about weekly alarm system testing at the Prigorodnoye production complex;
- notification of the planned maintenance works with gas flaring at the Prigorodnoye production complex.

Members of dacha community “Stroitel” can also apply to the company information centre in Korsakov with questions and complaints related to the Sakhalin-2 project activity or use other ways of appeal mentioned in Section 9.2.

## **7.7 Cancellation of meetings due to unforeseen circumstances**

If the company needs to cancel a meeting due to weather, illness or another unforeseen event then the event will be rescheduled as soon as practicable following the cancellation and the company will alert the local community through the media and etc. as appropriate to confirm that the meeting has been cancelled and what alternative arrangements have been made.

If it is not possible to reschedule, then the company will provide a copy of the presentation materials and other relevant documents (for example, the company’s information centres/libraries, as appropriate).

## **7.8 Indigenous people consultations**

The company regularly engages with representatives of indigenous people (IP) living in all districts of traditional residence and districts of traditional economic activities of Sakhalin IP irrespective of level of the project impact.

All activities related to consultations with IP representatives are included in the Sakhalin Indigenous Minorities Development Plan (SIMDP) for 2016-2020. The third SIMDP as well as the first and the second one are based on international standards related to IP and will be executed in accordance with these standards. The requirements of the international standards were included into the third SIMDP execution procedures and management structure. Although the SIMDP 3 was developed based on the “free prior and informed consent” (FPIC) of the indigenous people, as this principle was set forth in the United Nations Declaration on the Rights of Indigenous Peoples (2007). Later on this requirement was endorsed by the IFC in the 2012 revision of the Performance Standards.

Consultations with reindeer herders during the operations phase and in case of

project expansion or modification will be also done within the frames of the SIMDP execution.

Consultations with IP in 2016 will be held under SIMDP 3 and in all districts of traditional residence and traditional economic activities of the Island's indigenous communities:

- 1) the main purpose of consultations – providing information about the status of SIMDP execution, the SIMDP specific grievance procedure and the way it works, programme committees, receiving of concerns and ideas for potential projects, as well as discussion of any other issues related to management and execution of the Plan and its programmes;
- 2) consultations with representatives of indigenous communities and municipal authorities, as well as NGOs and other organisations within the scope of implementation of the Third Five-year SIMDP for 2016-2020;
- 3) participation in the indigenous people related events, if invited by the stakeholders;
- 4) continuous support of SIMDP website – [www.simdp.ru](http://www.simdp.ru) (preparation and distribution of news, documents, etc.);
- 5) regular issue and distribution of information bulletins;
- 6) regular update of information materials and documents and their distribution to stakeholders (IP specialists of administrations of municipalities, municipal institutions dealing with IP issues, NGOs and communities and other stakeholders) and placement on the information boards in 13 communities: Okha, Nekrasovka settlement, Val settlement, Nogliki, Tymovskoye, Chir-Unvd, Alexandrovsk-Sakhalinskiy, Viakhtu, Trambaus, Smirnykh, Buyukly, Poronaisk and Yuzhno-Sakhalinsk;
- 7) face-to-face and group meetings and consultations with representatives of SIMDP partners in places of traditional residence of the indigenous communities;
- 8) organisation and holding of meetings/discussions in connection with SIMDP and SIMDP governing bodies and involvement in the SIMDP monitoring;
- 9) individual consultations regarding applications for grant funds within the frames of SIMDP programmes;
- 10) SIM engagement specialist's open hours in the places of traditional indigenous residence.

## **7.9 Consultations and disclosure in other Sakhalin communities**

Sakhalin Energy's consultation extends to the main district centres as well as other towns, villages and rural settlements. For a full list of company information boards where project information is placed regularly, please see Appendix 2.

Sakhalin residents can consult the two main Sakhalin Island newspapers for details of project news. These are: Gubernskiye Vedomosti and Sovetsky Sakhalin.

In addition, project news and information relevant to specific communities are published as required in the following district newspapers:



**Table 2: District newspapers used for project news and information distribution**

| <b>DISTRICT</b> | <b>NEWSPAPER(S)</b>    |
|-----------------|------------------------|
| Aniva           | Utro Rodiny            |
| Dolinsk         | Dolinskaya Pravda      |
| Kholmsk         | Kholmskaya Panorama    |
| Korsakov        | Voskhod                |
| Makarov         | Novaya Gazeta          |
| Nogliki         | Znamya Truda           |
| Tymovsk         | Tymovsky Vestnik       |
| Poronaisk       | Express, Zvezda        |
| Smirnykh        | Novaya Zhizn'          |
| Okha            | Sakhalinskiy Neftyanik |

### **7.10 Community awareness programme**

In 2016 Sakhalin Energy will continue consultations under the community awareness programme to increase public awareness and knowledge of pipeline safety during the company's operations through:

- anti-vandalism posters;
- notification letters to various relevant stakeholders (land users, forestry, fisheries);
- deliver specific information articles in district newspapers (Table 2);
- public meetings; and
- direct contacts with nearby land users and heads of municipal administrations (when needed).

### **7.11 Community and other non-governmental organisations**

#### **7.11.1 General**

All important information about the company activity is made publicly available either through the company website or through local media (Table 2). When key documents are made publicly available, they are placed in the company's information centres and on the company's website. Copies are also available upon request. The annual report and other publications that may be of interest will be provided during the course of the year.

Meetings with community-based and NGO organisations are organised via phone, fax or email. For public events, information about meeting dates, times and venues is published in the newspapers listed in the Table 2. There is not a rigid timetable of NGO consultation. The company endeavours to meet with key NGOs on an "as needed" basis that is convenient for all parties. The company is open and available for such meetings. The company endeavours to continue to make available technical experts for discussions on pertinent issues with key organisations and communities on request. For meetings of a technical or substantive nature either party should provide the other with a minimum of 30 days' notice of the request to meet, to ensure the availability of relevant experts for the discussion and to enable other necessary preparations.

In addition to discussing concerns or issues the company has been actively engaged in discussions with international organisations regarding possible sustainable development and social investment projects and initiatives in partnership with Sakhalin Energy.

### **7.11.2 Local**

Sakhalin Energy will meet with key NGOs on a basis that is convenient for both parties or upon reasonable request that specifies the purpose of and timeline for a meeting/visit. Company's specialists (including SIM engagement specialist) also meet with groups and concerned individuals in communities on an "as needed" basis that is convenient for all parties.

### **7.11.3 Regional and national**

Sakhalin Energy representatives where possible meet with representatives of the national and Russian Far East NGO community when these groups visit Sakhalin, or alternatively when company representatives visit the Far East or Moscow. Where practicable, meetings are arranged with the company's technical staff. The company plans to continue this practice in the future.

The company has also regularly engaged with Japanese NGOs. Details on the engagement in Japan are provided in Section 6.12.

### **7.11.4 International**

Recognising the importance of a reasonably justified approach to environmental issues, the company continued cooperation with the International Union for conservation of nature and natural resources (IUCN) and an established specialists' group that provides advice that enables the company to adopt optimal solutions during construction and operations of offshore facilities to protect gray whales. In November 2006 the first meeting with the Western Gray Whale Advisory Panel (WGWAP) was held, convened by the IUCN at Sakhalin Energy's request. The general meetings of the Panel are held in accordance with the WGWAP Terms of Reference (ToR)<sup>6</sup>, and supplemented by a number of Task Force group meetings on specific topics. The WGWAP draws up recommendations for improvements in offshore construction, operation and research related to gray whales, which are carefully considered by Sakhalin Energy for their applicability to the company's research and mitigation programmes.

Sakhalin Energy representatives where possible meet with representatives of the international NGO and governmental organisations or interest groups when these groups visit Sakhalin, or alternatively when company's representatives visit other countries.

International NGOs are also updated on the project progress and have a forum to discuss their concerns/issues when meeting with representatives of Sakhalin Energy's shareholder companies at international events, such as Sakhalin oil and gas conference.

## **7.12 Japanese stakeholders engagement**

### **7.12.1 Introduction**

Due to the proximity of Sakhalin Island to Hokkaido Island the company recognises the importance of engagement with stakeholders in Japan, particularly with those who may be affected by the project. These include Japanese businesses that may benefit from the economic development in the region (e.g. those in the travel, tourism

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<sup>6</sup> [https://cmsdata.iucn.org/downloads/tor\\_wqwap\\_2012.pdf](https://cmsdata.iucn.org/downloads/tor_wqwap_2012.pdf)

and other service sectors) as well as those who could be adversely affected in a non-routine event, e.g. an oil spill, such as fishing communities. Sakhalin Energy has established relationships with the Hokkaido authorities and other stakeholder groups on Hokkaido, including the Marine Disaster Prevention Centre (MDPC) and fisheries cooperatives.

As it was agreed with the lenders, in 2010 the company started establishment of sustainable, flexible engagement scheme with Japanese stakeholders through involvement of representatives of External and Corporate Affairs Department and Japanese translator. Responsibilities of the ECA person include engagement with Japanese-speaking stakeholders such as government and community representatives, media and non-governmental organisations, during implementation of the Sakhalin-2 project. Lenders' representatives participate in each meeting and provide their feedback to the Sakhalin Energy representatives. Such engagement process is sustained from 2011 onwards. Stakeholders in Japan with whom the company has been in contact to date are listed in Appendix 5 below.

Representatives of Sakhalin Energy's External and Corporate Affairs Department visit Japan at least two-three times a year to meet with stakeholders who wish to discuss project-related issues. Technical experts are made available to provide presentations at these meetings, and to answer questions. In 2016 the technical specialist discussions will continue to be held so that detailed discussion regarding trans-boundary issues, including oil spill response, can take place (e.g. meetings with the representatives of Hokkaido Government, Japan Coast Guard, international symposium on Okhotsk Sea and Sea Ice).

The company also meets with representatives of Japanese community and non-governmental organisations who visit Sakhalin Island and wish to discuss project-related issues with Sakhalin Energy.

Japanese stakeholders are identified through a variety of mechanisms including meetings with organisations, correspondence and with assistance from organisations in Japan with which Sakhalin Energy collaborates. Meetings are organised via email, letter and phone.

#### **7.12.2 Materials available in Japanese**

On topics that are of a relevant trans-boundary nature, Sakhalin Energy translates key public domain information into Japanese. Principally this includes information about trans-boundary environmental and social issues. The list of materials that have already been made available in Japanese could be found in the public consultation and disclosure report for 2015.

Other relevant materials will be available in Japanese as they become available. Company media releases will be translated on an ad hoc basis.

Hard copies of documents in Japanese are available for review at the following libraries in Japan:

- Wakkanai Library, 4-1-1, Daikoku, Wakkanai-shi, Hokkaido Tel: 81-162-23-3874;
- Mombetsu Library, 3-1-8, Saiwaicho, Mombetsu-shi, Hokkaido Tel: 81-1582-4-2111;
- Abashiri Library, 3 chome, Kita 2 jyo Nishi, Abashiri-shi, Hokkaido Tel: 81-152-43-2426;
- Hokkaido Library, 41, Higashi-machi, Bunkyo-dai, Ebetsu-shi, Hokkaido Tel: 81-11-386-8521.

For more information, please contact Sakhalin Energy at [ask@sakhalinenergy.ru](mailto:ask@sakhalinenergy.ru) or telephone +7 4242 662866 (in English, an interpreter to/from Japanese will be arranged upon request).

### 7.12.3 Public consultation activities in Japan

Sakhalin Energy acknowledges the benefits of good communication with Japanese stakeholders and in seeking to fulfil the spirit of the Espoo Convention in the development of the project. During 2016 the company will undertake a number of consultation and engagement activities in Japan. This programme has been developed with feedback from stakeholders, including the participants at several meetings in Japan, which the company have attended and/or initiated.

Key stakeholder activities in 2016:

- Participation in the International Symposium on the Okhotsk Sea and Sea Ice in Mombetsu – February 2016.
- Participation in the general meetings of Hokkaido Fishery Association, Japan Coast Guard, Hokkaido Government – Q1/Q3 2016.
- Participation in the meetings with Okhotsk communities, mainly local fishermen, to be held during 2016.

The planned engagements for 2016 are listed in the consultations activities calendar on the company website.

A review of the engagement activities in Japan will be undertaken at the end of Q4 2016 to determine the 2017 programme in consultation with the Japan Bank for International Cooperation (JBIC) and the other senior lenders to the Sakhalin-2 project.

### 7.13 Media and other interest groups

Sakhalin Energy’s Government and Shareholders, Corporate Affairs Division communicates regularly with representatives of the mass media as well as other interest groups such as educational and research institutions.

Formal meetings, such as media briefings and discussion are held when required. There is also informal interaction with representatives of these groups.

Media are informed in advance of media briefings and other meetings by telephone or email.

Representatives of Government and Shareholders, Corporate Affairs Division monitor the local, federal and international media on a daily basis.

**Table 3: Mass media activity**

| Format   | Frequency                                     | Language         |
|--|---|------------------|
| Media briefings for Sakhalin journalists                           | When appropriate                              | Russian          |
| “Energy” TV programme  | Once every two weeks                          | Russian          |
| Project updates in 11 district newspapers (see also Table 2 above) | Monthly                                       | Russian          |
| Sakhalin Energy website  | Regularly, depending on newsworthy occurrence | Russian/English  |
| “Vesti” corporate news-bulletin                                    | Monthly                                       | Russian/ English |

## **8 COMMUNITY LIAISON STRUCTURE**

### **8.1 Sakhalin Energy community liaison structure**

In accordance with the best international practices, such as IFC Guidance Note F on public consultation and disclosure, major oil and gas projects have a special structure in place to support community liaison activities.

Sakhalin Energy established a community liaison organisation in 2003 to provide interface between the company and local communities. As a result of the 2014 restructuring, the community liaison organisation was re-configured into a community liaison structure.

### **8.2 Description of Sakhalin Energy Community Liaison Structure**

Key role in the Community Liaison Structure is played by two teams within the Government and Shareholder Relations and External Affairs: Social Performance and Communications, Stakeholder Engagement and Event Management.

Specialists of the above teams provide community liaison services in compliance with their job descriptions.

The Sakhalin Energy community liaison structure also includes 23 information centres based in the local village and district libraries (see Section 6.3).

Job responsibilities of the community liaison structure personnel are described below.

#### **Head of Social Performance Subdivision**

The main responsibilities of the Head of Social Performance Subdivision include the general management and control over the following:

- operation of Sakhalin Energy information centres;
- preparation and holding of consultations and engagements with the Sakhalin indigenous people, including consultations and engagement activities under SIMDP;
- preparation and holding of consultations under Sakhalin Energy Sustainable Development Report;
- liaison activities under the Sakhalin Energy Grievance Procedure;
- consultations under the social impact assessment and monitoring ( during operation or construction, as may be necessary for project expansions), etc.

#### **Lead Specialist of Social Performance Subdivision**

Main responsibilities of Lead Specialist of Social Performance **Subdivision** include provision of the day-to-day management and control over the following:

- operation of Sakhalin Energy information centres in local communities;
- preparation and holding of consultations under Sakhalin Energy Sustainable Development Report;
- community liaison activities under the Sakhalin Energy Grievance Procedure;
- consultations under the social impact assessment and monitoring (during operation or construction, as may be necessary for project expansions), etc.

#### **Senior Specialist of Social Performance Subdivision (on engagement with Indigenous People)**

Main responsibilities of Senior Specialist of Social Performance Subdivision (on

engagement with Indigenous People) include provision of the day-to-day management and control over the following:

- preparation and holding of consultations and engagements with the North Sakhalin indigenous people under SIMDP, including:
  - annual community meetings in Sakhalin towns and villages;
  - dissemination of the SIMDP information materials and documents,
  - SIMDP information bulletins,
  - maintenance of [www.simdp.ru](http://www.simdp.ru) website, etc.;
- preparation and holding of consultations and engagements with the Sakhalin indigenous people on matters beyond the SIMDP scope, for example, projects supported by the company that have been initiated by or for the benefit of the Sakhalin indigenous people, including:
- participation in the events organised by the indigenous people of Sakhalin, at the invitation of stakeholders, etc.

### **Specialists of Social Performance Subdivision**

Main responsibilities of Specialists of Social Performance Subdivision include:

- organisation and coordination of the Sakhalin Energy information centres;
- organisation and holding of training workshops for the Sakhalin Energy information centres' personnel;
- organisation and holding of consultations with local communities in the vicinity of the Prigorodnoye housing complex as part of the monitoring programme;
- organisation and holding of consultations with stakeholders for the development of the company's Sustainable Development Report;
- coordination and exercising of community liaison activities according to the Grievance Procedure;
- coordination and holding of consultations for the purpose of assessing and monitoring of social impacts (from operation or construction, as may be necessary for project expansions), etc.;
- supply of printed matter to the Sakhalin Energy information centres.

### **Sakhalin Indigenous Minorities Engagement Specialist (SIM Engagement Specialist)**

The main responsibilities of the SIM Engagement Specialist (is a member of the Social Performance Subdivision) include the following:

- rendering assistance in implementation of the Sakhalin Indigenous Minorities Development Plan (SIMDP) in seven districts of the traditional residence and traditional economic activity of the Sakhalin Indigenous Minorities;
- engaging with the Sakhalin Indigenous Minorities and other residents of Val village;
- engaging with the Sakhalin Indigenous Minorities who live in the areas of the SIM traditional residence and rendering assistance in addressing issues related to Sakhalin-2;
- rendering assistance to the Sakhalin Indigenous Minorities in grievance process;

- providing consultative and logistical support with regard to the issues related to social programmes and sustainable development programme, and SIM programmes;
- providing consultancy to SIM to the extent related to development of, and support to, the programmes as part of SIMDP;
- facilitating arrangement and holding of meetings and visits to the communities that are areas of SIM traditional residence (including monitoring visits, consultations with the local residents);
- providing logistical support to the activities held as part of SIMDP and SIM projects (namely, meetings of the SIMDP Management Committee);
- rendering assistance in publishing, in mass media and the Internet, information on the company's activities with regard to the Sakhalin Indigenous Minorities.

Local people can visit the SIM Engagement Specialist in accordance with a preliminary coordinated schedule, as well as regular meetings with the main representatives of the Sakhalin Indigenous Minorities and stakeholders are held. Also, the SIM Engagement Specialist attends consultations with SIM that are held by the project's personnel in Nogliki and other districts.

SIM Engagement Specialist facilitates holding meetings with the public, municipality administration, conducting external and internal monitoring of the programmes as part of SIMDP in all areas of SIM traditional residence, including workshops with the SIM representatives.

Contact details of the SIM Engagement Specialist are provided at the company's web-site: [www.sakhalinenergy.ru](http://www.sakhalinenergy.ru) and Appendix No.3 hereto.

### **Head of Communications, Stakeholder Engagement and Event Management Subdivision**

Main responsibilities of the Head of Communications, Stakeholder Engagement and Event Management **Subdivision** include the general management and control over the following:

- putting non-confidential information about the company in the public domain via the Sakhalin Energy website, regional and district newspapers, TV, radio, newlines, etc;
- holding annual community meetings in localities impacted by the project;
- keeping stakeholders informed about security rules for onshore pipelines;
- consultation and awareness campaigns for dacha owners in Prigorodnoye;
- consultations as part of assessing impacts from the development projects (in cooperation with the Social Performance team), etc.

### **Specialists of Communications, Stakeholder Engagement and Event Management Subdivision**

Main responsibilities of Specialists of Communications, Stakeholder Engagement and Event Management Subdivision include:

- putting non-confidential information about the company in the public domain via the Sakhalin Energy website, regional and district newspapers, TV, radio, newlines, etc;

- coordination and holding of consultations and awareness campaigns for dacha owners in Prigorodnoye;
- keeping stakeholders informed about security rules for onshore pipelines;
- preparation and holding of annual community meetings in localities impacted by the project, etc.

### **Information Centres Consultants**

The main responsibilities of the Information Centres Consultants include:

- updating information placed on the information boards, using materials provided by the Company, including, at least, the following:
  - information material on the community grievance process;
  - social programmes bulletin;
  - Vesti corporate newspaper;
  - notifications of public meetings;
  - notifications of the company representatives' visits to be made;
- providing visitors with printed publications and multi-media material of the company;
- rendering assistance in finding information on Sakhalin Energy's web-site;
- providing information of the grievance procedure, rendering assistance in preparation and submission of grievances to the company in accordance with the grievance procedure;
- providing information on the company's social programmes;
- in the areas of the SIM traditional residence, provision of the information on SIMDP;
- rendering assistance in holding meetings with the local residents and stakeholders.

The responsibilities of the information centres consultants include rendering assistance to the local residents in obtaining the required information and, if necessary, sending an inquiry to the company, rather than addressing the raised issues or providing response to grievances.

The company's information centres are open in 23 communities in 9 districts of Sakhalin. The local people can visit the information centre for consultancy during business hours of the library. The operating list of the information centres is presented at the company's web-site: [www.sakhalinenergy.com](http://www.sakhalinenergy.com) and in Appendix 2 hereto.



## **9 PUBLIC GRIEVANCE PROCEDURE<sup>7</sup>**

### **9.1 Reporting grievances**

A grievance is a statement of discontent appealed by an individual, group of individuals or an organisation and it reflects concern and dissatisfaction with Sakhalin Energy activities or its contractors. As a general policy, Sakhalin Energy will work pro-actively towards the prevention of grievances through the implementation of impact mitigation measures and community liaison activities that enable Sakhalin Energy to anticipate and address potential issues before they become grievances. Nevertheless, should grievances emerge, Sakhalin Energy is committed to addressing these in a timely and effective manner in accordance with the Russian Federation law, international best practice and the company's internal grievance procedure. Resolution of the grievances related to the activities of Sakhalin Energy's suppliers, contractors and sub-contractors is carried out through the respective asset managers. The company's asset managers are responsible for the implementation of the grievance procedure within individual asset teams including contractor and sub-contractor organisations.

Sakhalin Energy endeavours to investigate and resolve grievances within 20 working days from receipt of the grievance. The maximum resolution period should not normally exceed 45 working days and within this period a required actions are either completed or agreed with the complainant.

The company has developed and has been regularly updating its Grievance procedure brochure, which provides recommendations on how to submit a grievance in connection with the Sakhalin-2 project. It also applies to people falling under the involuntary resettlement programme (resettlement information, such as resettlement plan published on the Sakhalin Energy website).

Next subsection contains information from the Grievance Procedure Brochure, including the grievance submission form. The Grievance Procedure Brochure is made available to local communities, including from the Company Information Centres, and is also handed out at community meetings held in connection with the Project activities. Consultants working at the Company Information Centres can help local people in completing a grievance form. The Grievance Procedure Brochure is also available in the Japanese language.

Public grievance leaflet is available at:

- Sakhalin Energy information centres (Appendix 2).
- District libraries.
- Company offices, located at: 35, Dzerzhinskogo Str., Yuzhno-Sakhalinsk.
- Sakhalin Energy website: [www.sakhalinenergy.com](http://www.sakhalinenergy.com).

### **9.2 Public grievance leaflet**

Large and complex projects, such as the Sakhalin-2 project, can sometimes have a negative impact on those living within or adjacent to the project area.

Sakhalin Energy wants to know about any potential problems and concerns that might have been caused by the company's activities under Sakhalin-2 project implementation to do the best to resolve them in a timely manner.

This leaflet tells you how you can inform Sakhalin Energy of grievances or express concerns due to the company's activity or Sakhalin-2 project implementation.

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<sup>7</sup> A special grievance procedure was developed under the SIMDP.

It also sets out the steps that will be taken to resolve your concerns.

### **WHAT KINDS OF GRIEVANCES CAN I RAISE?**

You can raise a grievance with Sakhalin Energy if you believe the Sakhalin-2 project implementation has a detrimental impact on the community, the environment or on quality of your life.

Examples of this may include:

- negative impacts on yourself or community, e.g. financial loss, physical harm, nuisance from traffic;
- dangers to health and safety or the environment;
- failure to comply with standards or legal obligations;
- harassment of any nature;
- criminal activity;
- improper conduct or unethical behaviour;
- financial malpractice or fraud;
- attempts to conceal any of these.

Sakhalin Energy will look into all received grievances. Sometimes the company may find that a grievance does not relate to the company's activity under the Sakhalin-2 project. In these cases the company will explain it to you in writing. In all other cases the company will investigate the facts of adverse effect or noncompliance with standards. In case, if these facts will be confirmed, measures will be identified, which might be taken to resolve problem and avoid the incidents occurring again.

### **HOW DO I REPORT A GRIEVANCE?**

There are several ways you can report a grievance:

- Send a completed grievance form (given at the end of the leaflet) to the postal address on the back of the form.
- Contact the information centre available at your community (the list of information centres of Sakhalin Energy is provided at the end of the leaflet).
- Send an email to the following address: [Grievancereport@sakhalinenergy.ru](mailto:Grievancereport@sakhalinenergy.ru).
- Call the telephone number:

8 800 200 6624 – Sakhalin Energy “hot line”. For security reasons, there are no recorders or caller identification devices attached. If the phone is not answered, please call back.

+7 4242 66 2893 – Sakhalin Energy Social Performance Subdivision worked with grievances.

+7 914 759 4208 – telephone number to be used if your concerns relate to the Sakhalin Indigenous Minorities Peoples. You may also call the numbers stated in the leaflet Grievance Procedure of the Sakhalin Indigenous Minorities Development Plan (at [www.simdp.ru](http://www.simdp.ru) or in the Sakhalin Energy's information centres).

**Note:** The stated procedure does not forfeit of your lawful right to seize the court or other non-judicial authorities for processing your claims.

## **CONFIDENTIALITY AND ANONYMITY**

You may wish to raise a concern in confidence under this procedure. If you ask Sakhalin Energy to protect your identity, it will not be disclosed without your consent. Details of submissions and allegations will remain secure within the team responsible for investigating your concerns. However, the situation may arise where your identity information should be disclosed (for instance where you are required to give evidence in court). The investigative team will discuss with you whether and how best to proceed.

You may also choose to raise a concern anonymously. However, remember that if you do not tell Sakhalin Energy who you are it may make it more difficult to look into the matter, to protect your position or to give you feedback. Accordingly, while Sakhalin Energy will consider anonymous reports, they are not encouraged. If you do insist on raising a concern anonymously, you will need to provide sufficient facts and data to enable the investigation team to look into the matter without your assistance.

## **GRIEVANCE EXAMINATION ACTIONS**

### **Step 1: Receive complaint**

You can send your grievance to the company in one of the ways described at the beginning of this leaflet.

### **Step 2: Grievance registration and appointment of a responsible person**

After the company receives your grievance, a responsible person of grievance examination will be appointed and the grievance will be registered.

### **Step 3: Acknowledgement**

The company will acknowledge receipt of your grievance by letter within 7 working days of having received the grievance. This acknowledgement will specify a contact person grievance reference indicator and tentative timeframe when resolution updates to be provided.

### **Step 4: Investigation, adjustment, engagement**

The company will work to understand the cause of your grievance. At this time, the company representatives may contact you. After the grievance investigation, the company will inform you in writing about the results and the measures proposed for grievance resolution in case if these taking measures will be considered necessary. Besides the company representatives may contact you to find out what kind of actions to be taken to resolve your problem.

### **Step 5: Clouse-out of grievance**

The company will make efforts to resolve your grievance within 45 working days from the date of its receiving.

If you consider the grievance to be satisfactorily resolved the company would ask you to sign a Statement of Satisfaction.

If your grievance is left unresolved, it will be re-reviewed, and the company will discuss possible further actions to settle it with you.

### **Step 6: Follow up**

If you are happy for us to do so, Sakhalin Energy may contact you at a later stage to ensure that our activities continue to pose no further problems.

In 2016 under the awareness campaign on the grievance procedure, the company plans to issue cards with information on the grievance procedure.

## Sakhalin Energy public grievance form

You can submit your grievance anonymously if you wish. However, the more information you can provide, including your contact details, the more efficiently we will be able to follow-up.

|  |  |
|--|--|
| <b>Sakhalin Energy reference No:</b>   |  |
| <b>Full name:</b><br><i>Note: You can remain anonymous if you prefer or request not to disclose your identity to the third parties without your consent</i>  | <hr/> <hr/> <input type="checkbox"/> <b>I request not to disclose my identity without my consent</b><br><input type="checkbox"/> <b>I wish to raise my grievance anonymously</b> |
| <b>Contact information:</b><br><i>Please mark how you wish to be contacted (mail, telephone, e-mail).</i><br><i>Note: You do not have to give your details if you do not wish to provide them.</i> | <input type="checkbox"/> <b>Address:</b> _____<br><input type="checkbox"/> <b>Telephone:</b> _____<br><input type="checkbox"/> <b>E-mail:</b> _____                              |
| <b>Passport number:</b><br><i>Note: You do not have to give your passport details if you do not wish to do so.</i>   | <hr/>  |
| <b>Indigenous peoples-related?</b>   | <input type="checkbox"/> <b>Yes</b> <span style="margin-left: 150px;"><input type="checkbox"/> <b>No</b></span>  |
| <b>Preferred language for communication:</b><br><i>Please mark how you wish to be contacted.</i>   | <input type="checkbox"/> <b>Russian</b> <input type="checkbox"/> <b>English</b> <input type="checkbox"/> <b>Other (please indicate)</b> _____                                    |
| <b>Description of incident or grievance</b> (What happened? When did it happen? Where did it happen? Who did it happen to? What is the result of the problem?):                                    |  |
|  |  |
| <b>What would you like to see happen to resolve the problem?</b>   |  |
|  |  |

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

### Consent to the processing of personal data by Sakhalin Energy. Consent to disclose grievance-related information to the third parties.

I hereby submit a complaint to Sakhalin Energy, in order to consider my appeal and give consent to the processing of my personal data by the company in accordance with requirements of the Federal Law №152-FL "On personal data" dated 27.07.2006.

I am aware that this grievance of mine is submitted to Sakhalin Energy, but it may refer to actions of third parties, (for example, contractors of Sakhalin Energy). I understand that in order to efficiently resolve my grievance Sakhalin Energy will have to contact these third parties so as to check into the facts stated in the grievance and work out a solution. I hereby agree/not agree (underline as appropriate) to disclose data about the informer, the grievance (as well as additional information related to this grievance) to third parties.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**Please return this form to:** External and Corporate Affairs, Specialist of Social Performance, Sakhalin Energy Investment Company Ltd, 35 Dzerzhinskogo St., Yuzhno-Sakhalinsk 693020, Russian Federation

## 10 CONTACT INFORMATION

For more information about the Sakhalin-2 project, please visit [www.sakhalinenergy.ru](http://www.sakhalinenergy.ru) (Russian) and [www.sakhalinenergy.com](http://www.sakhalinenergy.com) (English).

Sakhalin Energy can also be contacted by:

- e-mail at [ask@sakhalinenergy.ru](mailto:ask@sakhalinenergy.ru);
- fax to the Head of Government and Shareholders, Corporate Affairs Division at +7 4242 662808;
- letter to the Head of Government and Shareholders, Corporate Affairs Division, Sakhalin Energy Investment Company Ltd., 35, Dzerzhinskogo Str. 693020, Yuzhno-Sakhalinsk Russian Federation;
- toll free hotline telephone for grievances (any social related issues): 8 800 200 6624 and +7 4242 662400 (paid line). Available for Russian and English speakers, also, as preferred by applicant, the conversation can be supported in Russian or English as well as under the caller's he/she can be provided with the opportunity to talk to either male or female operators;
- telephone +7 4242 294208 (indigenous communities);
- telephone +7 4242 662866 (for Japanese stakeholders, in English; an interpreter to/from Japanese can be arranged upon request);
- telephone in Moscow +7 495 9561750.

Locations of information centres and contact details of company CLO representatives are provided in Appendix 2.

## **APPENDIX 1 STATEMENT OF GENERAL BUSINESS PRINCIPLES**

### **OUR VALUES**

Sakhalin Energy employees share a set of core values - honesty, integrity and respect for people. We also firmly believe in the fundamental importance of trust, openness, teamwork and professionalism, and pride in what we do.

### **SUSTAINABLE DEVELOPMENT**

As part of the Business Principles, we commit to contribute to sustainable development. This requires balancing short and long term interests, integrating economic, environmental and social considerations into business decision-making.

### **RESPONSIBILITIES**

Sakhalin Energy recognises six areas of responsibility. It is the duty of management to continuously assess the priorities and discharge these inseparable responsibilities on the basis of that assessment.

#### ***a. To shareholders***

To protect shareholders' investment, and provide a long-term return competitive with those of other leading companies in the industry.

#### ***b. To the Russian Party***

To respect our obligations towards the Federation of Russia and the Sakhalin Oblast and to protect its rights under the Production Sharing Agreement entered into by Sakhalin Energy and those parties.

#### ***c. To customers***

To win and maintain customers by developing and providing products and services which offer value in terms of price, quality, safety and environmental impact, which are supported by the requisite technological, environmental and commercial expertise.

#### ***d. To employees***

To respect the human rights of our employees and to provide them with good and safe working conditions, competitive terms and conditions of employment. To promote the development and best use of the talents of our employees; to create an inclusive work environment where every employee has an equal opportunity to develop his or her skills and talents. To encourage the involvement of employees in the planning and direction of their work; to provide them with channels to report concerns. We recognise that commercial success depends on the full commitment of all employees.

#### ***e. To those with whom we do business***

To seek mutually beneficial relationships with contractors and suppliers to promote the application of these Sakhalin Energy General Business Principles or equivalent principles in such relationships. The ability to promote these principles effectively will be an important factor in the decision to enter into or remain in such relationships.

#### ***f. To society***

To conduct business as responsible corporate members of society, to observe the laws of the Russian Federation and the other countries in which Sakhalin Energy operates, to support fundamental human rights in line with the legitimate role of business, and to give proper regard to health, safety, security and the environment.

### **Principle 1: Economic**

Long-term profitability is essential to achieving our business goals and to our continued growth. It is a measure both of efficiency and of the value that customers place on Sakhalin Energy's products and services. It supplies the necessary corporate resources for the continuing investment that is required to develop and produce future energy supplies to meet customer needs. Without profits and a strong financial foundation, it would not be possible to fulfil our responsibilities.

Criteria for investment and divestment decisions include sustainable development considerations (economic, social and environmental) and an appraisal of the risks of the investment.

### **Principle 2: Competition**

Sakhalin Energy supports free enterprise. We seek to compete fairly and ethically and within the framework of applicable competition laws; we will not prevent others from competing freely with us.

### **Principle 3: Business integrity**

Sakhalin Energy insists on honesty, integrity and fairness in all aspects of our business and expects the same in our relationships with all those with whom we do business. The direct or indirect offer, payment, soliciting or acceptance of bribes in any form is unacceptable. Facilitation payments are also bribes and should not be made.

Employees must avoid conflicts of interest between their private activities and their part in the conduct of company business. Employees must also declare to their employing company potential conflicts of interest. All business transactions on behalf of Sakhalin Energy must be reflected accurately and fairly in the accounts of the company in accordance with established procedures and are subject to audit and disclosure.

### **Principle 4: Political activities:**

#### ***a. of companies***

Sakhalin Energy act in a socially responsible manner within the laws of the Russian Federation and the other countries in which we operate in pursuit of our legitimate commercial objectives.

Sakhalin Energy does not make payments to political parties, organizations or their representatives or take part in party politics. However, when dealing with governments, Sakhalin Energy has the right and the responsibility to make our position known on any matters, which affect us, our employees, our customers, our shareholders or local communities in a manner that is in accordance with our values and the Business Principles.

#### ***b. of employees***

Where individuals wish to engage in activities in the community, including standing for election to public office, they will be given the opportunity to do so where this is appropriate in the light of local circumstances.

### **Principle 5: Health, Safety, Security and the Environment**

Sakhalin Energy has a systematic approach to health, safety, security and environmental management in order to achieve continuous performance improvement.

To this end, Sakhalin Energy manages these matters as critical business activities, set standards and targets for improvement, and measure, appraise and report

performance externally. We continually look for ways to reduce the environmental impact of our operations, products and services.

### **Principle 6: Local Communities**

Sakhalin Energy aims to be good neighbours by continuously improving the ways in which we contribute directly or indirectly to the general well-being of the communities within which we work.

We manage the social impacts of our business activities carefully and work with others to enhance the benefits to local communities, and to mitigate any negative impacts from our activities.

In addition, Sakhalin Energy takes a constructive interest in societal matters, directly or indirectly related to our business.

### **Principle 7: Communication and Engagement**

Sakhalin Energy recognises that regular dialogue and engagement with our stakeholders is essential. We are committed to reporting of our performance by providing full relevant information to legitimately interested parties, subject to any overriding considerations of business confidentiality.

In our interactions with employees, business partners and local communities, we seek to listen and respond to them honestly and responsibly.

### **Principle 8: Compliance**

We comply with all applicable laws and regulations of the countries in which we operate.

### **Living by our Principles**

Our shared core values of honesty, integrity and respect for people, underpin all the work we do and are the foundation of our Business Principles.

The Business Principles apply to all transactions, large or small, and drive the behaviour expected of every employee in every Sakhalin Energy company in the conduct of its business at all times.

We are judged by how we act. Our reputation will be upheld if we act in accordance with the law and the Business Principles. We encourage our business partners to live by them or by equivalent principles.

We encourage our employees to demonstrate leadership, accountability and teamwork, and through these behaviours, to contribute to the overall success of Sakhalin Energy.

It is the responsibility of management to lead by example, to ensure that all employees are aware of these principles, and behave in accordance with the spirit as well as with the letter of this statement.

The application of these principles is underpinned by a comprehensive set of assurance procedures, which are designed to make sure that our employees understand the principles and confirm that they act in accordance with them.

As part of the assurance system, it is also the responsibility of management to provide employees with safe and confidential channels to raise concerns and report instances of non-compliance. In turn, it is the responsibility of Sakhalin Energy employees to report suspected breaches of the Business Principles to Sakhalin Energy.

The Business Principles have for many years been fundamental to how we conduct our business and living by them is crucial to our continued success.



**APPENDIX 2 LOCATIONS OF INFORMATION CENTRES AND CONTACT DETAILS OF THE COMPANY REPRESENTATIVES**

| DISTRICT | COMMUNITY     | KEY PROJECT ASSET IN / NEAR COMMUNITY      | SAKHALIN ENERGY DOCUMENTS/ INFORMATION MATERIALS LOCATION             | COMMUNITY LIAISON ORGANIZATION'S CONTACT | DISTRICT NEWSPAPER |
|----------|---------------|--|---|--|--------------------|
| Nogliki  | Val           | Gas transfer terminal Boatasino, pipeline  | Nogliki, 5a Pogranichnaya St, district library, Tel. +7 42444 91057   | 29 42 08<br>66 24 61                     | Znamya Truda       |
|          | Venskoye      | Pipeline                                   |   |  |                    |
|          | Nogliki       | Pipeline, pipeline maintenance depot (PMD) |   |  |                    |
|          | Nysh          | OPF (apart of 70 km from the community)    |   |  |                    |
| Tymovsky | Voskresenovka | Pipeline                                   | Tymovskoye, district library, 68a Kirovskaya St., Tel. +7 42447 22478 | 66 24 61                                 | Tymovsky Vestnik   |

|          |              |                  |  |          |              |
|----------|--------------|------------------|--|----------|--------------|
|          | Molodezhnoye | Pipeline         | Molodezhnoye, library,<br>13 Sovetskaya St.                                    |          |              |
|          | Tymovskoye   | Pipeline         | Tymovskoye, district<br>library, 68a Kirovskaya<br>St.,<br>Tel. +7 42447 22478 |          |              |
|          | Voskhod      | Pipeline         | Tymovskoye, district<br>library, 68a Kirovskaya<br>St.,<br>Tel. +7 42447 22478 |          |              |
|          | Podgornoe    | Pipeline         | Tymovskoye, district<br>library, 68a Kirovskaya<br>St.,<br>Tel. +7 42447 22478 |          |              |
|          | Kirovskoye   | Pipeline         | Kirovskoye, library 70<br>Centralnaya St                                       |          |              |
|          | Yasnoye      | Pipeline,<br>PMD | Yasnoye, library, 2<br>Titova St.  |          |              |
|          | Palevo       | Pipeline         | Yasnoye, library, 2<br>Titova St.  |          |              |
| Smirnykh | Onor         | Pipeline         | Onor, library, 21<br>Sovetskaya St.  | 66 24 61 | Novaya Zhizn |

|           |            |          |   |                  |                   |
|-----------|------------|----------|---|------------------|-------------------|
|           | Roschino   | Pipeline | Roschino, library, 4 Komsomolskaya St.                            |                  |                   |
|           | Pobedino   | Pipeline | Pobedino, library, 60 Centralnaya St.                             |                  |                   |
|           | Smirnykh   | Pipeline | Smirnykh, district library, 12 Lenin St., Tel. +7 42452 22367     |                  |                   |
|           | Elniki     | Pipeline | Smirnykh, district library, 12 Lenin St., Tel. +7 42452 22367     |                  |                   |
|           | Buyukly    | Pipeline | Buyukly, library, 1 Kosmonavtov St.                               |                  |                   |
| Poronaisk | Leonidovo  | Pipeline | Poronaisk, district library, 45 Gagarina St., Tel. +7 42431 42713 | 294208<br>662461 | Express<br>Zvezda |
|           | Poronaisk  | Pipeline | Poronaisk, district library, 45 Gagarina St., Tel. +7 42431 42713 |                  |                   |
|           | Tikhmenevo | Pipeline | Gastello, library, 42-2, Centralnaya St.                          |                  |                   |

|         |             |                         |   |        |               |
|---------|-------------|-------------------------|---|--------|---------------|
|         | Gastello    | Booster station,<br>PMD | Gastello, library, 42-2,<br>Centralnaya St.                                       |        |               |
|         | Vostok      | Pipeline                | Vostok, library, 10a,<br>Gagarina St.   |        |               |
| Makarov | Novoye      | Pipeline                | Novoye, library, 11A-7,<br>Centralnaya St.  | 662461 | Novaya Gazeta |
|         | Gornoye     | Pipeline                | Novoye, library, 11A-7,<br>Centralnaya St.  |        |               |
|         | Tumanovo    | Pipeline                | Novoye, library, 11A-7,<br>Centralnaya St.  |        |               |
|         | Makarov     | Pipeline                | Makarov, district library,<br>9-a 50 Let Oktyabrya<br>St., Tel. +7 42443<br>53378 |        |               |
|         | Vostochnoye | Pipeline                | Vostochnoye, library, 8,<br>Privokzalnaya St.                                     |        |               |
|         | Pugachevo   | Pipeline                | Vostochnoye, library, 8,<br>Privokzalnaya St.                                     |        |               |

|          |   |          |  |        |                   |
|----------|---|----------|--|--------|-------------------|
| Dolinsk  | Vzmorye   | Pipeline | Vzmorye, library, 22,<br>Pionerskaya St.                           | 662461 | Dolinskaya Pravda |
|          | Sovetskoye  | Pipeline | Sovetskoye, library,<br>122, Centralnaya St.                       |        |                   |
|          | Dolinsk   | Pipeline | Dolinsk, district library,<br>31 Lenin St., Tel.<br>+7 42442 25284 |        |                   |
|          | Pokrovka/<br>Oktyabrskoye/<br>Sosnovka/<br>Ruchyi | Pipeline | Dolinsk, district library,<br>31 Lenin St., Tel.<br>+7 42442 25284 |        |                   |
|          | Sokol   | Pipeline | Sokol, library, 14,<br>Shirokaya St.                               |        |                   |
| Aniva    | Troitskoye  | Pipeline | Troitskoye, library, 13,<br>Sovetskaya St.                         | 662461 | Utro Rodiny       |
|          | Novo-<br>Troitskoye                               | Pipeline | Troitskoye, library, 13,<br>Sovetskaya St.                         |        |                   |
|          | Mitsulevka  | Pipeline | Troitskoye, library, 13,<br>Sovetskaya St.                         |        |                   |
| Korsakov | Solovyevka  | LNG/OET  | Korsakov, city youth<br>library, 7 Molodyezhnyi<br>Per.            | 662461 | Voskhod           |
|          | Ozersky   | LNG/OET  | Korsakov, city youth<br>library, 7 Molodyezhnyi<br>Per.            |        |                   |

|         |          |         |  |        |                     |
|---------|----------|---------|--|--------|---------------------|
|         | Chapaevo | LNG/OET | Korsakov, city youth library, 7 Molodyezhnyi Per.                  |        |                     |
|         | Korsakov | LNG/OET | Korsakov, city youth library, 7 Molodyezhnyi Per.                  |        |                     |
| Kholmsk | Kholmsk  | Port    | Kholmsk, district library, 124 Sovetskaya St., Tel. +7 42433 50862 | 662461 | Kholmskaya Panorama |

### APPENDIX 3 CONTACT INFORMATION FOR DISTRIBUTION OF SIMDP INFORMATION MATERIALS

| DISTRICT                       | COMMUNITY                      | SIMDP DOCUMENTATION AND INFORMATION MATERIALS  | BULLETIN BOARD LOCATION                                    | CONTACT OF COMMUNITY LIASION OFFICER |
|--------------------------------|--------------------------------|--|--|--------------------------------------|
| Okha                           | Okha                           | Library,<br>Administration,<br>Local non-government organization of IP<br>of Okha district   | Library, 17 Lenina St                                      | 294208<br>662009                     |
|                                | Nekrasovka                     | Library, Okha local non-government<br>organization "Center on saving and<br>development of the traditional IP culture<br>"Kykhkykh" ("Swan") | Library, 4 Klubnaya St,<br>ap. 2                           |                                      |
| Nogliki                        | Nogliki                        | Nogliki municipal regional museum,<br>central district library<br>Administration   | Nogliki municipal regional<br>museum,<br>60 Sovetskaya St. | 294208<br>662009                     |
|                                | Val                            | Library,<br>Administration   | Library,<br>23 Shkolnaya St.                               |                                      |
| Tymovsk                        | Tymovskoye                     | Regional library,<br>Administration  | Regional library,<br>68a Kirovskaya St.                    | 294208<br>662009                     |
|                                | Chir-Unvd                      | Library,<br>Administration   | Library,<br>6 Sovetskaya St.                               |                                      |
| Aleksandrovsk-<br>Sakhalinskiy | Aleksandrovsk-<br>Sakhalinskiy | Administration   |  | 294208<br>662009                     |
|                                | Viakhtu                        | Library,<br>Administration   | Library, 4 Pochtovaya St                                   |                                      |
|                                | Trambaus                       | Library  | 2 Morskaya St.   |                                      |

| <b>DISTRICT</b>   | <b>COMMUNITY</b>  | <b>SIMDP DOCUMENTATION AND INFORMATION MATERIALS</b>   | <b>BULLETIN BOARD LOCATION</b>         | <b>CONTACT OF COMMUNITY LIASION OFFICER</b> |
|-------------------|-------------------|--|--|---|
| Smirnykh          | Smirnykh          | Regional library,<br>Administration  | Regional library,<br>12 Lenina St      | 294208<br>662009                            |
|                   | Buyukly           | Library  | 1 Kosmonavtov St.                      |   |
| Poronaisk         | Poronaisk         | Regional libraries,<br>Administration,<br>Local non-government organization of IP<br>of Poronaisk district | Regional libraries,<br>45 Gagarina St. | 294208<br>662009                            |
| Yuzhno-Sakhalinsk | Yuzhno-Sakhalinsk | Administration,<br>IP administration of Sakhalin Government  |  | 294208<br>662009                            |



## APPENDIX 4 LIST OF PROJECT STAKEHOLDERS

| Local & RFE   | National   | Regional   | International   |
|---|--|--|---|
| <ul style="list-style-type: none"> <li>• Sakhalin Environment Watch</li> <li>• Sakhalin Fishing Associations and co-operatives</li> <li>• Russian Geographical Society</li> <li>• Marine Rescue Centre</li> <li>• Rodnik Environmental Centre</li> <li>• Sakhalin State University</li> <li>• Institute of Development of Education</li> <li>• AntiAIDS Foundation</li> <li>• Sakhalin Regional Anti-AIDS Centre</li> <li>• Sakhalin Branch of Russian Journalists Association</li> <li>• WWF – RFE</li> <li>• Boomerang</li> <li>• Club Romantic</li> <li>• Sakhalin Salmon Initiative</li> <li>• Sakhalin Regional Centre for Additional Education</li> <li>• Centre of National Culture</li> <li>• Sakhalin Art Museum</li> <li>• Sakhalin Oblast Library</li> </ul> | <ul style="list-style-type: none"> <li>• WWF – Russia</li> <li>• IFAW-Russia</li> <li>• Greenpeace – Russia</li> <li>• IUCN - Russia</li> <li>• EcoJuris</li> <li>• Association of Indigenous Minorities People of the North, Siberia and the Far East</li> <li>• Rodnik</li> <li>• National Forum on Corporate Social Responsibility</li> <li>• Non-commercial partnership “CSR – Russian Centre”</li> <li>• Association of Managers</li> <li>• CSR Centre of PriceWaterHouse Cooper</li> </ul> | <ul style="list-style-type: none"> <li>• Consulate General of Japan</li> <li>• Hokkaido Government</li> <li>• Souya General Subprefectural Bureau of Hokkaido Government</li> <li>• Okhotsk General Subprefectural Bureau of Hokkaido Government</li> <li>• Mombetsu City</li> <li>• Rumoi Subprefectural Bureau of Hokkaido Government</li> <li>• Fisheries Agency of Japan</li> <li>• Hokkaido Bureau of Economy, Trade and Industry</li> <li>• Hokkaido Legislative Assembly</li> <li>• Bureau of Tourism, Department of Economic Affairs, Hokkaido Government</li> <li>• Japan Coast Guard – Headquarters (Tokyo) and</li> </ul> | <ul style="list-style-type: none"> <li>• WWF International</li> <li>• WWF Switzerland</li> <li>• WWF USA</li> <li>• IFAW</li> <li>• IUCN</li> <li>• Pacific Environment</li> <li>• Wild Salmon Centre</li> <li>• International Bird Rescue Research Centre</li> <li>• Kidsave International</li> <li>• International Bird Rescue Research Centre</li> <li>• FRAEC</li> <li>• UNDP</li> <li>• UN Global Compact</li> <li>• UN LEAD</li> <li>• International Forum of Business Leaders</li> </ul> |

| Local & RFE  | National   | Regional  | International |
|--|--|---|---------------|
| <ul style="list-style-type: none"> <li>• Yuzhno-Sakhalinsk City Library</li> <li>• Centre for rehabilitation of disabled children “Preodolenie”</li> <li>• Sakhalin NGO “KidSave”</li> <li>• NGO “Children Ecological Camp “Magnolia”</li> <li>• NGO ‘Healthy Generation”</li> <li>• Sakhalin Community</li> <li>• Association of Indigenous People</li> <li>• Poronaisk Lyceum of Traditional Industries of the People of the North</li> <li>• Veterans Societies</li> <li>• Knowledge is Power (Initiative group)</li> <li>• Korsakov Rotary Club</li> <li>• Yuzhno-Sakhalinsk City Park named after Yuri Gagarin</li> <li>• Sakhalin Oblast Lore Museum</li> <li>• Sakhalin Regional NGO for kids with speech disability “Hope”</li> <li>• Regional Social Movement (RSM) "Union of Indigenous Peoples of Sakhalin</li> <li>• Regional council of Sakhalin IP authorized representatives</li> <li>• Tribal enterprises, family farms, communes or other Sakhalin IP communities</li> <li>• Municipal and social museums in Nogliki, Poronaisk, Yuzhno-Sakhalinsk museums</li> </ul> | <ul style="list-style-type: none"> <li>• Donors’ Forum</li> <li>• Sustainable Development Foundation</li> <li>• United Way of Russia</li> <li>• Social information agency (ASI)</li> <li>• RF Far Eastern International Fund “Batani”</li> <li>• Union of IP communities of the North, Siberia and the Far East</li> <li>• Institute of Indigenous People of North named after A.I. Gertsen (Saint-Petersburg)</li> <li>• Federal State Institution of Science of the Order of Friendship of Peoples Ethnology and Anthropology Institute named NN Miklukho-Maclay</li> <li>•</li> </ul> | <p style="text-align: center;">Regional Headquarters</p> <ul style="list-style-type: none"> <li>• Hokkaido Fisheries Environmental Centre</li> <li>• Hokkaido fisheries cooperative associations (Wakkanai, Sarufutu, Esashi, Abashiri, Kitarumoi, Otarushi, Tokoro, Yuubetsu, Oumu, Ishikariwan, etc.)</li> <li>• Japan Environment Disaster Information Centre</li> <li>• Hokkaido University</li> <li>• Ship and Ocean Foundation</li> <li>• Friends of Earth Japan</li> <li>• IFAW – Japan</li> <li>• WWF Japan</li> <li>• Wildlife Preservation Bureau of Hokkaido</li> <li>• Etopilika</li> <li>• Hokkaido Raptores Research</li> <li>• Wild Bird Society of Japan</li> <li>• Yamashina Institute for Ornithology</li> <li>• Okhotsk Environmental</li> </ul> |               |

| Local & RFE   | National | Regional   | International |
|---|----------|--|---------------|
| <ul style="list-style-type: none"> <li>• Sakhalin regional centre of folk art</li> <li>• Sakhalin regional public organization “Youth Council of IP of the North”</li> <li>• NGO “Centre of preservation and development of traditional culture “KykhKykh” (“Swan”)</li> <li>• Khabarovsk IP Association</li> <li>• Information centre “Latch” (Petropavlovsk-Kamchatskiy)</li> <li>• Local non-government Okha IP organization</li> <li>• Local non-government Poronaisk IP organization</li> <li>• Ethnic and cultural centre " Ykh Myth People”</li> <li>• Municipal administrations in the areas of traditional residence of Sakhalin indigenous peoples</li> <li>• Sakhalin regional museum</li> </ul> |          | Protection Network <ul style="list-style-type: none"> <li>•</li> <li>•</li> <li>•</li> </ul> |               |

## APPENDIX 5 LIST OF EXISTING JAPANESE STAKEHOLDERS ON SAKHALIN ENERGY DATABASE

Detailed description of the engagement principles and activities with Japanese stakeholders is provided in Section 6.12 of this plan.

| Japanese stakeholders   |  |
|---|--|
| <ul style="list-style-type: none"> <li>• Consulate General of Japan</li> <li>• Hokkaido Government</li> <li>• Souya General Subprefectural Bureau of Hokkaido Government</li> <li>• Okhotsk General Subprefectural Bureau of Hokkaido Government</li> <li>• Mombetsu City</li> <li>• Rumoi Subprefectural Bureau of Hokkaido Government</li> <li>• Fisheries Agency of Japan</li> <li>• Hokkaido Bureau of Economy, Trade and Industry</li> <li>• Hokkaido Legislative Assembly</li> <li>• Bureau of Tourism, Department of Economic Affairs, Hokkaido Government</li> <li>• Hokkaido Fisheries Environmental Center</li> <li>• Hokkaido fisheries cooperative associations (Wakkanai, Sarufutu, Esashi, Abashiri, Kitarumoi, Otarushi, Tokoro, Yuubetsu, Oumu, Ishikariwan, etc.)</li> </ul> | <ul style="list-style-type: none"> <li>• Japan Coast Guard – Headquarters (Tokyo) and Regional Headquarters</li> <li>• Japan Environment Disaster Information Centre</li> <li>• Hokkaido University</li> <li>• Ship and Ocean Foundation</li> <li>• Friends of Earth Japan</li> <li>• IFAW – Japan</li> <li>• WWF Japan</li> <li>• Wildlife Preservation Bureau of Hokkaido</li> <li>• Etopilika</li> <li>• Hokkaido Raptors Research</li> <li>• Wild Bird Society of Japan</li> <li>• Yamashina Institute for Ornithology</li> <li>• Okhotsk Environmental Protection Network</li> <li>• Hokkaido University</li> </ul> |

If an organisation or individual would like to be added to the list of interested stakeholders they should contact Sakhalin Energy:

- Via email: [ask@sakhalinenergy.ru](mailto:ask@sakhalinenergy.ru).
- Via telephone: +7 4242 662866 (English speaking, an interpreter to/from Japanese will be arranged upon request).
- Via fax: +7 4242 662808.

List of libraries in Japan where Sakhalin Energy materials are available for review:

- Wakkanai Library, 4-1-1, Daikoku, Wakkanai-shi, Hokkaido, tel: 81-162-23-3874;
- Mombetsu Library, 3-1-8, Saiwaicho, Mombetsu-shi, Hokkaido, tel: 81-1582-4-2111;
- Abashiri Library, 3 chome, Kita 2 jyo Nishi, Abashiri-shi, Hokkaido, tel: 81-152-43-2426;

- Hokkaido Library, 41, Higashi-machi, Bunkyo-dai, Ebetsu-shi, Hokkaido, tel: 81-11-386-8521.

## APPENDIX 6 LIST OF ABBREVIATIONS

|        |  |
|--------|--|
| ASI    | Agency of Social Information                           |
| BVS    | Block Valve Station                                    |
| CLO    | Community Liaison Officer                              |
| CSR    | Corporate social responsibility                        |
| EA     | External Affairs                                       |
| EIA    | Environmental impact assessment                        |
| ESHIA  | Environmental, social and health impact assessment     |
| FRAEC  | Foundation for Russian American Economic Cooperation   |
| GDP    | Gas delivery point                                     |
| GDS    | Gas distribution station                               |
| GRI    | Global Reporting Initiative                            |
| GTT    | Gas transfer terminal                                  |
| HSE    | Health, safety, environment                            |
| HSESAP | Health, Safety, Environment and Social Action Plan     |
| IC     | Information centres                                    |
| IEC    | Independent environmental consultant                   |
| IFAW   | International Fund for Animal Welfare                  |
| IFC    | International Finance Corporation                      |
| IP     | Indigenous people                                      |
| IUCN   | International Union for Conservation of Nature         |
| JCG    | Japan Coast Guards                                     |
| MDPC   | Marine Disaster Prevention Centre                      |
| NGO    | Non-governmental organizations                         |
| OEPN   | Okhotsk environment protection net                     |
| OPF    | Onshore production facility                            |
| OSR    | Oil spill response                                     |
| PCDP   | Public Consultation and Disclosure Plan                |
| PCDR   | Public Consultation and Disclosure Report              |
| PSA    | Production Sharing Agreement                           |
| RAIPON | Russian Association of Indigenous Peoples of the North |
| RAP    | Resettlement Action Plan                               |
| RF     | Russian Federation                                     |
| RFE    | Russian Far East                                       |
| RGS    | Russian Geographical Society                           |
| RSPF   | Russian Union of Industrialists and Entrepreneurs      |
| SD     | Sustainable development                                |
| SEW    | Sakhalin Environmental Watch                           |
| SI     | Social investments                                     |
| SIA    | Social impact assessment                               |
| SIMDP  | Sakhalin Indigenous Minorities Development Plan        |
| SPZ    | Sanitary protection zone                               |
| TEOC   | Technical and Economic Substantiation of Construction  |
| UN     | United Nations   |
| UNDP   | United Nations Development Programme                   |
| UNECE  | United Nations Economic Commission for Europe          |
| WGW    | Western gray whales                                    |
| WGWAP  | Western Gray Whales Advisory Panel                     |
| WWF    | World Wildlife Fund                                    |

