



**Sakhalin Energy Investment Company Ltd.
Public Consultation and Disclosure Report,
2012**

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1 INTRODUCTION

Sakhalin Energy Investment Company Ltd. (Sakhalin Energy) considers regular and meaningful engagement with the public and key stakeholders, as well as the public disclosure of relevant project information, to be important elements for the successful development of the Sakhalin-2 project (the project). To this end, since very beginning Sakhalin Energy has actively sought to engage with stakeholders and provide information about its activities.

This document describes Sakhalin Energy's public consultation and the disclosure of information as of 31 December 2012, and includes:

- Summary of consultation held in 2012.
- Summary of consultation held with different stakeholder categories.
- Summary feedback from consultation.
- Community grievance procedure implementation.

There are five appendices to this document:

- Appendix 1 provides a summary of non-governmental and community organisations which have been involved to date.
- Appendix 2 provides community liaison organization contact information and bulletin boards location.
- Appendix 3 provides contact information for distribution of SIMDP information materials.
- Appendix 4 lists the existing stakeholders in Japan, in particular, on the island of Hokkaido.
- Appendix 5 lists used abbreviations.

Sakhalin Energy will update this report on an annual basis.

2 CONSULTATION AND INFORMATION DISCLOSURE

2.1 Consultations carried out in 2012, general information

The types of consultation Sakhalin Energy has carried out in 2012 are presented in Table 1 below.

Table 1: Types of consultation carried out in 2012

TYPE	EXAMPLES
Public consultations	<ul style="list-style-type: none"> Public meetings in town halls, culture centres, libraries in the communities that are in vicinity of the project's operating assets. Dialogues with stakeholders within frame of sustainable development report preparation
Group meetings	<ul style="list-style-type: none"> Focus group meetings (e.g., heads of enterprises, indigenous people, vulnerable groups) Seminars, information sessions (e.g., with potential grant applicants) Spontaneous group meetings (e.g., in a shop, school or in the street) often called group discussions Site visits
Individual meetings	<ul style="list-style-type: none"> Meetings with experts (e.g., administration, specialists from health, education, social or cultural departments, entrepreneurs, key figures in the community) Interviews with local residents Others

Table 2: Sakhalin community consultations in 2012

DATE	CONSULTATIONS	KEY PURPOSE	NUMBER OF MEETINGS	NUMBER OF PEOPLE
February	The 2 nd round of a dialogue with stakeholders within frames of sustainable development report preparation, meeting in Yuzhno-Sakhalinsk	2011 sustainable development report preparation*	1	28
February	Consultations in the traditional areas of indigenous residence: Okha, Nekrasovka,	Update on SIMDP implementation and SIMDP grievance	11	290

* In 2009 Sakhalin Energy joined the UN Global Compact and decided to follow the public non-financial reporting standard of the Global Reporting Initiative (GRI). Consultation summary under sustainable development report preparation is described in Section 2.2

DATE	CONSULTATIONS	KEY PURPOSE	NUMBER OF MEETINGS	NUMBER OF PEOPLE
	Nogliki, Val, Viakhtu, Chir-Unvd, Tymovsk, Alexandrovsk-Sakhalinski, Smirnykh, Poronaisk and Yuzhno-Sakhalinsk	procedure, programme of traditional economic activities support, work of the Council of the social development fund and other questions related to SIMDP. Individual consultations and assistance in writing applications for grant programmes.		
April-May	Community public meetings in Nogliki, Val, Tymovskoe Smirnykh, Poronaisk, Makarov, Dolinsk, Troitskoe, Korsakov, Voskhod	Update on Sakhalin-2 project progress and most recent information about project benefits, project related local activities, social initiatives, sustainable development /social investment projects, grievance procedure, employment opportunities, local business development and community awareness programme.	10	82
June	Meetings with IP representatives of Val and Nogliki jointly with the representatives of the company and contractor on seismic	Update on the company's activity under Sakhalin-2 project	2	15

DATE	CONSULTATIONS	KEY PURPOSE	NUMBER OF MEETINGS	NUMBER OF PEOPLE
	survey			
August	Public opinion survey. The survey was conducted in 23 Sakhalin communities, which are located in the vicinity of project activities. Method of the survey - individual interviews with a questionnaire.	Assessment of public attitude towards the project activities under social impact monitoring programme	23	980
September	The 1 st round of public consultations in Yuzhno-Sakhalinsk with the representatives of the Regional IP Council under the impact assessment of the project on the OPF compression project	Update on the OPF compression project and discussion of the potential impact	2	2
September	The 1 st round of public consultations in Nysh and Nogliki under the impact assessment of the project on the OPF compression project	Update on the OPF compression project and discussion of the potential impact	2	12
November	The 1 st round of a dialogue with stakeholders within frames of sustainable development report preparation, meeting in Yuzhno-Sakhalinsk	2012 sustainable development report preparation	1	19
November	Consultations in the traditional areas of indigenous residence: Okha, Nekrasovka, Nogliki, Val, Chir-Unvd, Trambaus, Alexandrovsk-Sakhalinsk, Viakhtu,	Internal monitoring of SIMDP projects and individual consultations	11	105

DATE	CONSULTATIONS	KEY PURPOSE	NUMBER OF MEETINGS	NUMBER OF PEOPLE
	Smirnykh, Poronaisk and Yuzhno-Sakhalinsk			
November	Site visits (bus tours) to Prigorodnoye production complex in Korsakov district for Korsakov community ¹	Update on Sakhalin-2 project progress and Prigorodnoye complex in particular, information about social development and social investment programmes in Korsakov district	1	22
Total				1555

2.2 Stakeholder engagement within framework of sustainable development report preparation

In 2009 Sakhalin Energy joined the UN Global Compact and decided to follow the public non-financial reporting standard of the Global Reporting Initiative (GRI).

Sustainable development report covers the results of Sakhalin Energy activities, including environmental protection, personnel development, stakeholder engagement, social projects and other aspects. Sustainable development report is available in public domain at the company's official website, Sakhalin Energy information centres, located in the Sakhalin communities and is widely distributed among project's stakeholders.

As part of preparation of the reports, the company commits to hold regular consultations with stakeholders so they can share their opinions on the company's activity and make recommendations on further development of the company's responsibility in production, environment and social areas.

Consultations are conducted in a form of stakeholder dialogue twice a year. During the first round of a dialogue the company presents information on the company's activities for the reporting period to stakeholders. Participants of the dialogue comment and discuss what additional information of wide audience interest might be included into the report, ask questions. During the second round of a dialogue the company responds to the stakeholders' comments and questions received during the first round of a dialogue. Results of consultations are included into sustainable development report of the corresponding reporting period.

Stakeholders involved in these dialogues are local communities, NGOs, authorities, experts and public organisations that usually engage with Sakhalin Energy on the issues of environment, social and other areas of sustainable development. Direct written invitation method is used to contact the participants prior to the dialogues. In addition, the company invites stakeholders to contribute to sustainable development

¹ Announcement of the site visit was published in the local newspaper "Voskhod".

reporting through a questionnaire (appended to each Sustainable Development Report – questions 7, 9, 10).

In 2012 the company conducted two rounds of dialogue:

- February 2012 – second round of dialogue within the framework of 2011 sustainable development report preparation, where the company answered questions and comments received during the 1st round of dialogue (took place in November 2011). Summary of dialogues within frame of 2011 sustainable development report is included into the report (see the report on the company's website: www.sakhalinenergy.com/ru/library.asp?p=lib_social_shelf&l=lib_social_report_2011).
- November 2012 – first round of a dialogue within 2011 sustainable development report preparation, where the company presented to stakeholders information on the company's activities and achievements for the reporting period.

In May 2012 the company conducted a public presentation of 2011 sustainable development report in Moscow. Representatives of scientific and expert community, federal and regional authorities, business, indigenous people, NGOs and other society representatives and mass-media attended the presentation.

Successful public endorsement of the 2011 sustainable development report conducted by non financial reporting Council of Russian Union of Industrialists and Entrepreneurs (RSPP) became a major milestone. As it underlined in the RSPP conclusion, the report “covers all key areas of responsible business practice in compliance with the principles of Russian Business Social Charter and with sufficient completeness of information on the company's activities in these areas.” RSPP conclusion and certificate are available on the company's website: www.sakhalinenergy.com/ru/library.asp?p=lib_social_shelf&l=lib_social_report_2011.

2.3 Consultation and information disclosure in project affected communities

Sakhalin Energy endeavoured to ensure that the people and groups it consulted with were representative and inclusive of vulnerable groups; local traditions and cultural norms are respected in discussions and decision-making; and that face-to-face meetings arranged are varied and create conditions that encourage wide and diverse participation.

In 2012 Sakhalin Energy conducted public meetings in the district centres located along the trans-Sakhalin pipeline system and close to the company's assets. Please refer to the Table 2 for more details.

The date, time and venue for the public meetings were announced in key Sakhalin newspapers (as listed in Table 3) three weeks prior to the public meeting. Key stakeholders with whom the company has frequently engaged were informed of the meetings by e-mail or in writing. The timetable of the meetings was available on the company's website.

2.3.1 Consultations and information disclosure in regard with construction and commissioning of gas transfer terminals (GTT)

In regard with the beginning of operation of two GTT in southern and northern parts of the island the company conducted two visits in Val and one visit in Dal'neye. During the visits direct observations and meetings with authorities were conducted and in addition community members were involved via individual random-selection

interviews².

As required the contractor's representatives in cooperation with the company's specialists (GTT project team) participated in consultations with communities and local authorities (during public meeting held in 2012 in Val³).

During consultations the company provided information on the project implementation status and addressed the issues that were of concern to the local communities.

2.3.2 Consultations and information disclosure with regard to the seismic surveys held in 2012

Following request from the meeting with the Regional IP Council in December 2011, before starting the works (in June) on the seismic survey the company and the contractor held a focused meeting with the IP representatives from Val and Nogliki to inform them about planned works. (see the Table 2).

2.3.3 Consultations and information disclosure with regards to OPF compression project

In September 2012 the contractor's representatives and the company's employees conducted the first round of the public consultations under the impact assessment of the project on the compression station construction at OPF. The meetings were held with Nysh and Nogliki communities and two members of the Regional IP Council.

The aim of the meetings was to inform community about the OPF compression project and discuss potential concerns or impacts related to the project implementation (please refer to the Table 2).

2.3.4 Consultations and information disclosure with residents in the vicinity of Prigorodnoye complex accommodation facilities

In 2012 the company specialists held four meetings with Korsakov residents (in February and July) living in close proximity to Prigorodnoye complex accommodation facilities under social impact monitoring programme in order to identify potential concerns and impacts, to monitor post resolution of grievances and to inform the community on project implementation status.

2.3.5 CLO activities in communities

During 2012 Sakhalin Energy carried out regular consultations with affected communities using dedicated community liaison organization.

CLOs had meetings with key community members (residents, authorities, social institutes, libraries etc) in communities located along the pipeline and close to the company's assets. They also made frequent visits to the communities to ensure that communities have regular access to a representative of the company to discuss any project-related issues. These visits were announced in advance in those communities on the Sakhalin Energy bulletin boards and in the company's

² 'Spontaneous' interviews using a brief questionnaire: respondents were approached in the library, paramedic -midwife station, a local shop and asked to take part in the interview.

³ No meetings were conducted in the South GTT location in 2012 as the construction of this facility was completed in 2011.

information centres (the list is available in Appendix 2).

In 2012 the company continued the engagement with the communities using 23 information centres opened based in communities' libraries. The company information centres were advertised in key Sakhalin newspapers (the list of newspapers is provided in the Table 3), by posters on the company's bulletin boards and in the information centres themselves, as well as on the company's website. Thanks to the information centres Sakhalin Energy established an effective system of receiving feedback from communities residing in close vicinity to Sakhalin-2 assets. Sakhalin Energy provided regular information to affected communities via company information centres, including the following types of materials: corporate newspaper "Vesti", annual PCDP and PCDR, sustainable development report, grievance procedure leaflets, posters with information on social programmes, etc.

Community residents contacted the company information centre consultants any time during the regular library business hours at their convenience. The list of company information centres is maintained on the Sakhalin Energy website: www.sakhalinenergy.ru (Russian) and www.sakhalinenergy.com (English).

The community grievance leaflet is available in the information centres and on the Sakhalin Energy website. Consultants of information's centres have been trained to record grievances as well.

Over 3000 people visited Sakhalin Energy's information centres in 2012. The focus of the public interest was on employment opportunities, additional information on Sakhalin-2 project, as well as participation in the social programmes and St. George Ribbon campaign (annual event dedicated to the National Victory Day to commemorate the fallen in the World War II). One grievance was lodged via the information centre in 2012.

2.3.6 Consultations and information disclosure with dacha owners at Prigorodnoye in 2012

In April 2012 the Chief Sanitary Doctor established the final size of sanitary protection zone (SPZ) as 700 meters from the border of industrial site and 1000 meters from the emission sources.

There are no communities within the SPZ boundaries; however, approximately 40 dachas lie in close proximity to the edge of the SPZ⁴. The dachas are residences that are predominantly occupied on a seasonal basis. The dacha season in the south of Sakhalin Island lasts from May till October inclusively. The dacha residents, closest to the SPZ edge, belong to the dacha community "Stroitel" and are located about 1.200 meters to the west from the Prigorodnoye complex borders.

Throughout 2012 Sakhalin Energy continued engagement with dacha community and addressed concerns, queries or questions during consultations with the community leader and other representatives. In addition Sakhalin Energy continued implementing the quality of life monitoring (including air quality and noise levels monitoring) during the dacha season, i.e. May-October, as required under the HSESAP and which is open to the dacha residents through presence during the measurements. The results of the monitoring were regularly reported to the chairman

⁴ An SPZ is a designated area around an industrial facility. The territory of the SPZ is aimed for:

- reduction of the level of all impacting factors to the required hygienic norms by the edge of the SPZ;
- provision of a sanitary barrier between the territory of an industrial facility and residential area.

of the dacha community.

The engagement with dacha owners in 2012 included the following:

- Air and noise monitoring during the dacha season. As a rule, the dacha owners were invited to participate in all these monitoring sessions, however representatives of the dacha community opted not to be present during the air and noise monitoring in 2012.
- Special invitations to company dialogues with stakeholders when preparing sustainable development report (questions and concerns by the chairman of “Stroitel” cooperative as well as Sakhalin Energy’s answers were included into the sustainable development report for 2011).
- Meetings within the framework of social performance monitoring (four people).
- Meeting with lenders’ independent environment consultant.
- Ad hoc phone engagement.

2.3.7 Other methods of communication with affected communities

Sakhalin Energy provided regular information about the project in advertisements, question and answer sessions and in local media (newspapers are listed in Section 2.5) and on the company’s public website: www.sakhalinenergy.ru (Russian) and www.sakhalinenergy.com (English).

In electronic version:

- TV programme “Energy”;
- corporate internet site;
- radio.

In hard copies the following material was distributed:

- corporate newspaper “Vesti”;
- annual reports (2011 sustainable development report);
- lenders and lenders’ independent consultant HSESAP implementation reports;
- grievance procedure leaflets;
- annual PCDP and PCDR;
- other specific reports and materials on environmental and social aspects (bulletin on company’s social programmes, the Steller’s Sea Eagle, Birds of Sakhalin Island and Poisonous Plants and Fungi books).

In 2012 Sakhalin Energy continued to operate special free hotlines:

- For telephone queries and complaints from communities within Sakhalin Island - number is +7 4242 662400 (dial from Sakhalin Island). Available for Russian and English speakers. If there is a sensitive issue and the caller prefers to speak to a woman, the caller should state the request and an appropriate qualified person will return the call.
- Telephone + 7 4242 662778 (for Japanese stakeholders, in English; an interpreter to/from Japanese can be arranged upon request).
- Safety issues - number is +7 4242 662500 (dial from Sakhalin Island).

2.3.8 Community awareness programme

In 2012 Sakhalin Energy continued the information campaign as part of the community awareness programme to ensure compliance with pipeline safety requirements by stakeholders and community to prevent emergencies, casualties and environmental damage.

The campaign involved distribution of the information letters and notifications to the stakeholders; distribution of anti-vandal posters; publication of articles in district newspapers on a quarterly basis (the list of the newspapers is provided in the Table 3). Besides, this information was also included in the presentation provided during public meetings in district centres of key project-affected communities in 2012 (details on the meetings are provided in the Table 2).

In 2012 the community awareness programme was extended by means of additional distribution of information letters and booklet concerning offshore pipelines among the fishing companies.

2.3.9 Public opinion survey

The annual public opinion survey is one of the monitoring tools to ascertain public attitude towards the project. In 2012 the survey was conducted in 23 Sakhalin communities, which are situated in close vicinity of the project activities. Individual interviews with a questionnaire serve as a primary method of the survey. No significant issues and/or impacts were identified as a result of the 2012 survey.

2.4 Indigenous stakeholders

In 2012 the company continued its regular engagement with representatives of Sakhalin indigenous communities in the areas of traditional indigenous residence and economic activities. Following the recommendations received at the plan development stage, the partners put special emphasis on raising public awareness of ongoing programmes and opportunities they would offer. For this purpose, the following was done in 2012:

- Public meetings were held with Sakhalin indigenous people (publicly, in groups and individually).
- Sakhalin indigenous minorities development plan's website was extensively used (www.simdp.ru).
- Regular information bulletin and other plan-related printed materials (leaflets etc) were issued and distributed among the stakeholders community.
- Updated and distributed documentations on the information boards of 11 communities: Okha, Nekrasovka, Val, Nogliki, Tymovskoye, Chir-Unvd, Viakhtu, Trambaus, Smirnykh, Buyukly, Poronaisk and stakeholders.
- Individual consultation regarding applications for financial support under the SIMDP programs.
- Conducted CLO open hours in traditional areas of indigenous residence.

In February representatives of the Regional Council of IP authorized representatives, Sakhalin Energy and Sakhalin Oblast Government had public consultations and meetings with representatives of municipal authorities in eleven settlements of traditional indigenous residence and economic activities. The meetings were held in the form of a dialogue. They began with an update on the 2nd plan implementation, information regarding procedure for resolving grievances related to the plan,

announcement of a grant contest under traditional economic activities support programme, and social development fund update. Then there were discussions of the above topics and other issues related to implementation and management of the plan at large and of some of its programmes. A total of 290 people joined the discussion.

In November the partners of the plan conducted internal monitoring of the projects implemented in 2012 and individual consultations in all traditional areas of indigenous residence. During the project operations, consultations with reindeer herders were held as part of the plan implementation.

In May-June regular external monitoring was held. The report is available on SIMDP website (www.simpd.ru).

2.5 Consultations and disclosure in other Sakhalin communities

In 2012 Sakhalin Energy conducted consultation in 9 of 15 Sakhalin Island's district centres and other settlements.

Sakhalin residents could consult the two main Sakhalin Island newspapers (Gubernskiye Vedomosti and Sovetsky Sakhalin) as well as leading electronic information agencies (Sakh.com, TIA Ostrova, RIA Sakhalin-Kurilly) for details of project news. In addition, project news and information relevant to specific communities were published in the following 11 district newspapers:

Table 3: District newspapers for project news and information distribution

DISTRICT	NEWSPAPER(S)
Aniva	Utro Rodiny
Dolinsk	Dolinskaya Pravda
Kholmsk	Kholmskaya Panorama
Korsakov	Voskhod
Makarov	Novaya Gazeta
Nogliki	Znamya Truda
Tymovsk	Tymovsky Vestnik
Poronaisk	Express, Zvezda
Smirnykh	Novaya Zhizn
Okha	Sakhalinsky Neftyanik

2.6 Engagement with community and other non-governmental organisations

The annual public consultation and disclosure report, sustainable development report and other publications that may be of interest were provided during the course of the year.

During 2012 the company continued its regular engagement with community and non-governmental organisations as follows:

- Meetings with Sakhalin based NGOs within the framework of sustainable development report preparation (twice a year).
- Cooperation with the Western Gray Whale Advisory Panel as part of the work

on elaboration of optimal solutions for minimising the impact upon gray whales. The company representatives met with GWAP researchers, representatives from the World Wildlife Fund, Pacific Environment, and the International Fund for Animal Welfare at the GWAP meeting held in February 2012 in Geneva and in November 2012 in Bussan.

- Participation in WWF workshop on associated gas utilization and emission of greenhouse gas.
- Participation in WWF round table “Oil and gas producing complex and saving of wetlands”.
- Cooperation with social oriented NGOs within the framework of Social Development/Social Investment Company’s programs –meetings were held routinely within the frames of SD/SI projects and programmes.

Table 4 reflects the number of meetings held with organisations that have been consulted with, either as groups or separately in 2012.

Table 4: Meetings with community and other non-governmental organisations

Location	No.
Local (includes formal Indigenous organisations)	45
Regional	7
National	2
Japan	2
Other International	4

2.7 Japanese stakeholder engagement

2.7.1 Introduction

Representatives of Sakhalin Energy were in contact with Japan-based specialists in trans-boundary issues, such as oil spill response (OSR) and biodiversity, and have attended a number of conferences and technical meetings in 2012.

2.7.2 Materials available in Japanese

On topics that are of a relevant trans-boundary nature, Sakhalin Energy translates key public domain information into Japanese. Principally this includes information about trans-boundary environmental and social issues. The following materials are available in Japanese:

- executive summary of the ESHIA;
- sections of the Environmental Impact Assessment Addendum that have relevance in a trans-boundary context:
 - executive summary,
 - oil spill response,
 - baseline information on Steller’s Sea Eagle,
 - marine mammals (other than Western Gray Whale),

- marine and coastal commercial fisheries,
- dredging and disposal in Aniva Bay,
- material project changes since the 2003 EIA,
- red data book and migratory birds,
- executive summary of the IUCN report on February 2005 on the western grey whale,
- comparative environmental assessment report of the Western Gray Whale;
- the corporate oil spill response plan for Sakhalin-2 project (Phase 2);
- the offshore Prigorodnoye oil spill response handbook;
- minutes of Sakhalin Energy's public meetings in Sapporo and Tokyo in April 2006; and
- executive summaries of the lenders' independent environmental consultant (IEC) site visits:
 - IEC site visit report September 2008;
 - IEC site visit report November 2008;
 - IEC site visit report May 2009;
 - IEC site visit report September 2009;
 - IEC site visit report March 2010;
 - IEC site visit report April 2010;
 - IEC site visit report June 2010;
 - IEC site visit report September 2011;
- Health, Safety, Environment and Social Action Plan (HSESAP), revision 3, 2010 and documents that have relevance in a trans-boundary context:
 - comparison of HSESAP revisions 2 and 3;
 - Appendix 1. HSESAP commitments to company standards;
 - international requirements for occupational health and hygiene;
 - international requirements for managing risk;
 - international requirements for hazardous activities;
 - international requirements for road transport;
 - loss prevention in design and construction;
 - international requirements for air emissions and energy management;
 - international requirements for water management;
 - international requirements for waste management;
 - international requirements for soil and groundwater;
 - international requirements for land management;

- international requirements for biodiversity⁵;
 - oil spill preparedness and response;
 - Steller's Sea Eagles and endangered red birds;
 - marine mammals specification;
 - dredging.
- Section of the PCDP related to engagement with Japanese stakeholders.

The following documents were made publically available in Japanese in 2012:

- Section of the PCDP related to engagement with Japanese stakeholders.
- Summary of the corporate emergency response standard in relation to oil spill preparedness and response.
- Summary of the Oil Spills Prevention and Response Plan for Prigorodnoye asset offshore operations.
- Summary of 2011 IEC report.

2.7.3 Public consultation activities in Japan

During 2012 the company undertook a number of consultation and engagement activities in Japan. This programme has been developed with feedback from stakeholders, including the participants at several meetings in Japan, which the company have attended and/or initiated.

Key stakeholder activities in 2012:

- 17 February - meeting with representatives of Hokkaido Government and Hokkaido Fisheries Environmental Center representatives.
- 19 February - participation in the opening of Mombetsu Oil in Ice Symposium.
- 20 February - participation in oil spill workshop in Mombetsu under the International Symposium.
- 7 June – meeting with representatives of Japan Coast Guard branch in Yokohama.
- 20 August – meeting with Hokkaido Government.
- 23 August – participation in oil spill exercise in Wakkanai and participation in the Sakhalin Projects Forum in Wakkanai arranged by Japan Coast Guard with participation of local community organisations.

During the above mentioned meetings the company representatives informed on Sakhalin-2 project implementation status, OSR preparedness. The Sakhalin Energy specialists from External Affairs department participated in the meetings.

A review of the engagement activities in Japan has been undertaken internally at the end of Q4 2012 to determine the 2013 programme.

⁵ The international requirement specifications related to the HSESAP are currently being revised. Versions in the Japanese language available on the Sakhalin Energy public web-site will be updated accordingly once revision of the HSESAP international requirements has been finalised.

2.8 Media and other interest groups

Sakhalin Energy's External Affairs department in both Moscow and Yuzhno-Sakhalinsk communicated regularly with representatives of the mass media as well as other interest groups such as educational and research institutions.

In 2012 representatives of External Affairs department arranged seven media visits and conducted four media briefings. There was also informal interaction with representatives of these groups.

Media were invited to participate in media briefings or other meetings by telephone, or email as appropriate.

Four media briefings were arranged in Yuzhno-Sakhalinsk in 2012.

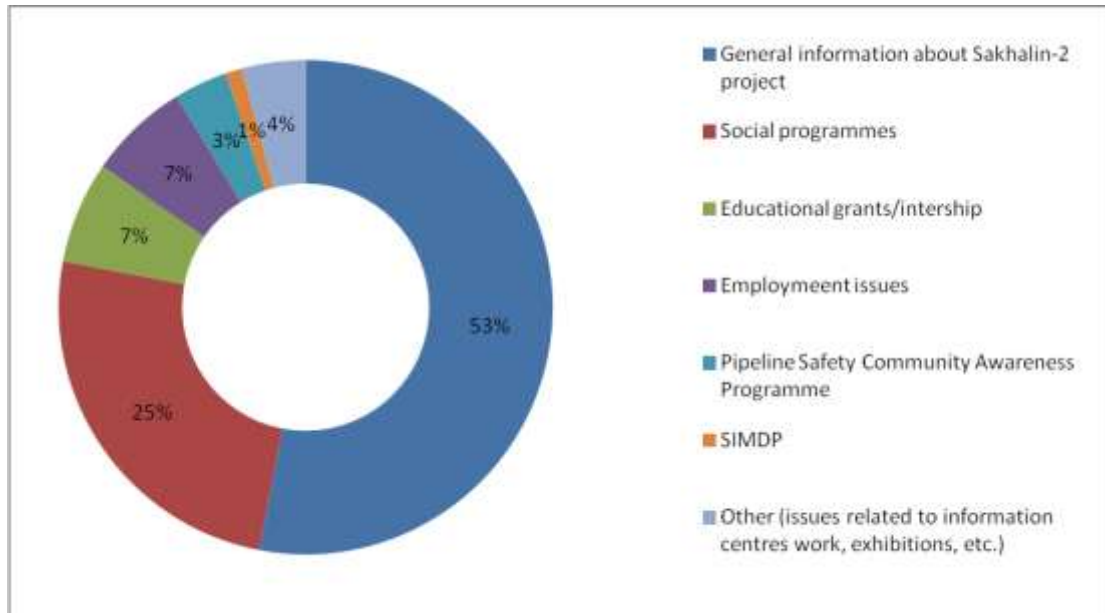
Table 5: Mass-media activities

Format	Frequency	Language
Media briefings for Sakhalin journalists	4	Russian
"Energy" TV programme	51 (weekly)	Russian/English subtitles
Publication of project related information in the district newspapers (please see Table 3 for the list of newspapers)	11	Russian
"At a glance" page on the Sakhalin Energy web-site	Regularly	Russian/English
"Vesti" newspaper	Monthly	Russian/English

3 FEEDBACK FROM CONSULTATIONS

Sakhalin Energy has relied heavily on feedback received from stakeholders in developing the consultation programmes.

The main questions that have been asked during consultations (public meetings and Sakhalin Energy information centres) are shown on the diagram below. Majority of people expressed their interest in the company's information materials including the company's web site as well as social development and social investment programmes.



In addition the summaries of stakeholders' dialogues within 2011 sustainable development report preparation were included into the report, Appendix 2 (see the report on the company's website: www.sakhalinenergy.com/en/library.asp?p=lib_social_shelf&l=lib_social_report_2011)

4 COMMUNITY GRIEVANCE PROCEDURE

The first UN Forum on Business and Human Rights was held on 4-5 December 2012 in Geneva. It was established by the Human Rights Council in 2011 as the key and annual meeting of the stakeholders from all regions. It is a good opportunity to discuss business and human rights issues and to enhance cooperation for the effective and comprehensive implementation of the Guiding Principles on Business and Human Rights.

The Chief Executive Officer of Sakhalin Energy participated in the forum. He shared the company's experience in observance and promotion of human rights with the participants.

18 meetings were held during the forum where participants shared their experience of implementation of the Guiding Principles on different aspects, they also discussed problems and perspectives of further promotion of the principles. Sakhalin Energy representative participated in the panel discussion about "Non-Judicial Remedy Mechanisms" and shared experience of the company in the implementation of the grievance procedure mechanisms. Sakhalin Energy applies the grievance procedure mechanisms for 10 years. The company experience was noted at the highest international level. The participants noted that some practices applied in Sakhalin Energy can be considered as progressive and unique.

In 2011 on the initiative of the European Commission the project on the recommendations development for three business sectors on the Guiding Principles on Business and Human Rights implementation. The following sectors were selected: "Staff relations and employment", "Information and communication technologies" and "Oil and gas sector". In 2012 Sakhalin Energy entered the consultative group on the recommendations development for oil and gas sector. The purpose of the recommendations is to assist oil and gas companies to exercise in practice their responsibilities concerning the respect of human rights based on the Guiding Principles.

4.1 Reporting grievances

On regular basis the company distributes a community grievance leaflet, which advises those with a grievance on how they can lodge a grievance relating to Sakhalin-2 project activities. The community grievance leaflet is distributed in the project affected communities and among the contractors/subcontractors employees.

In 2012 the company ran a regular campaign on advertising of the grievance procedure aimed at distributing information on the grievance procedure among communities and contractors/subcontractors employees. These included:

- Distribution of leaflets in all project affected communities and locations, including offices, camps and platforms).
- Districts newspaper announcements.
- A dedicated slide in every community presentation.
- Trainings for contractors to introduce community grievance procedure.

The grievance leaflet is also disseminated in Japan as part of the PCDP available in Japanese.

4.2 Grievance addressing in 2012

In 2012 the company received 14 grievances, 13% less than in previous year due to considerable reduction in Sakhalin-2 project construction works and related to temporary community inconveniences and also timely identification of potential issues of concern and their effective resolution. Among grievances received in 2012, 71% were raised in connection with the project related impact on local communities (e.g. concerns related to land use, road conditions); 8% - labour issues (employment issues within contractor organisations); 21% - other grievances (SIMDP implementation, contract issues, employees behaviour):

Table 6: Grievances lodged in 2012

Grievance category	Number of grievances lodged	%
Community impact	10	71
Labour relations	1	8
Others	3	21
Total	14	100

As of end 2012, 14 grievances were addressed and seven of them were resolved. These grievances were resolved within the time period stipulated in community grievance procedure (less than 45 working days). Besides, the company resolved two grievances that had been previously received in 2011.

There are seven grievances remain to be unresolved as per the end 2012 (out of 14 received). Investigations for all the grievances have been conducted. The responses from the company were sent. Feedback from the complainants is awaited.

Five grievances were resolved with statements of satisfaction signed by complainants. For other two grievances all practical measures have been taken by the company aimed to attain a resolution, however either a complainant did not express his/her opinion regarding the actions taken (one grievance) or a complainant did not agree with the company's explanations (one grievance). These grievances were closed through business integrity committee decision, in accordance with the grievance procedure.

As a regular practice, the company has kept monitoring and analysing the level of complainants' satisfaction with the grievance resolution and with the process of addressing the grievance.

4.3 Grievance procedure within the frame of Sakhalin indigenous minorities development plan

In 2012 the information on SIMDP grievance procedure has been distributed among relevant stakeholders: participants of SIMDP and in traditional areas of indigenous residence.

In 2012 one grievance was submitted as part of the SIMDP grievance procedure.

As of end of 2012 this grievance was resolved with statement of satisfaction signed by the complainants.

The grievance was reviewed by members of the SIMDP grievance team according to the SIMDP grievance procedure. The status and results of the grievance resolving were controlled by the SIMDP Governing Board and the SIMDP external monitor.

APPENDIX 1 COMMUNITIES, NGOS AND OTHER STAKEHOLDERS AS OF 2012

Local & RFE	National	Regional	International
<ul style="list-style-type: none"> • Sakhalin Environment Watch • Sakhalin Fishing Associations and co-operatives • Russian Geographical Society • Marine Rescue Centre • Rodnik Environmental Centre • Russian-American Business Training Centre • Sakhalin State University • Institute of Development of Education • AntiAIDS Foundation • Sakhalin Regional Anti-AIDS Centre • Sakhalin Branch of Russian Journalists Association • WWF – RFE • Boomerang • Club Romantic • Sakhalin Salmon Initiative • Sakhalin Regional Centre for Additional Education • Centre of National Culture • Sakhalin Art Museum 	<ul style="list-style-type: none"> • WWF – Russia • IFAW-Russia • Greenpeace – Russia • IUCN - Russia • EcoJuris • Association of Indigenous Minorities People of the North, Siberia and the Far East • Rodnik • National Forum on Corporate Social Responsibility • Non-commercial partnership “CSR – Russian Centre” • Association of Managers • CSR Centre of PriceWaterHouse Cooper • Donors’ Forum 	<ul style="list-style-type: none"> • Consulate General of Japan • Hokkaido Government • Souya General Subprefectural Bureau of Hokkaido Government • Okhotsk General Subprefectural Bureau of Hokkaido Government • Mombetsu City • Rumoi Subprefectural Bureau of Hokkaido Government • Fisheries Agency of Japan • Hokkaido Bureau of Economy, Trade and Industry • Hokkaido Legislative Assembly • Bureau of Tourism, Department of Economic Affairs, Hokkaido Government • Japan Coast Guard – Headquarters (Tokyo) and Regional Headquarters • Hokkaido Fisheries 	<ul style="list-style-type: none"> • WWF International • WWF Switzerland • WWF USA • IFAW • IUCN • Pacific Environment • Wild Salmon Centre • International Bird Rescue Research Centre • Kidsave International • International Bird Rescue Research Centre • FRAEC • UNDP • UN Global Compact • UN LEAD • International Forum of Business Leaders •

Local & RFE	National	Regional	International
<ul style="list-style-type: none"> • Sakhalin Oblast Library • Yuzhno-Sakhalinsk City Library • Centre for rehabilitation of disabled children “Preodolenie” • Sakhalin NGO “KidSave” • NGO “Children Ecological Camp “Magnolia” • NGO ‘Healthy Generation” • Sakhalin Community • Association of Indigenous People • Poronaisk Lyceum of Traditional Industries of the People of the North • Veterans Societies • Knowledge is Power (Initiative group) • Korsakov Rotary Club • Yuzhno-Sakhalinsk City Park named after Yuri Gagarin • Sakhalin Oblast Lore Museum • Sakhalin Regional NGO for kids with speech disability “Hope” • Regional council of Sakhalin IP authorised representatives • Tribal enterprises, family farms, communes or other Sakhalin IP communities 	<ul style="list-style-type: none"> • Sustainable Development Foundation • United Way of Russia • ASI • RF Far Eastern International Fund “Batani” • Institute of Indigenous People of North named after A.I. Gertsen (Saint-Petersburg) • Federal State Institution of Science of the Order of Friendship of Peoples Ethnology and Anthropology Institute named NN Miklukho-Maclay 	<p>Environmental Centre</p> <ul style="list-style-type: none"> • Hokkaido fisheries cooperative associations (Wakkanai, Sarufutu, Esashi, Abashiri, Kitarumoi, Otarushi, Tokoro, Yuubetsu, Oumu, Ishikariwan, etc.) • Japan Environment Disaster Information Centre • Hokkaido University • Ship and Ocean Foundation • Friends of Earth Japan • IFAW – Japan • WWF Japan • Wildlife Preservation Bureau of Hokkaido • Etopilika • Hokkaido Raptores Research • Wild Bird Society of Japan • Yamashina Institute for Ornithology • Okhotsk Environmental Protection Network • Regional Social Movement (RSM) “Union of Indigenous Peoples of Sakhalin” 	

Local & RFE	National	Regional	International
<ul style="list-style-type: none"> • Municipal and social museums in Nogliki, Poronaisk, Yuzhno-Sakhalinsk museums • NGO “Centre of preservation and development of language heritage of indigenous people of Sakhalin North” • NGO “Centre of preservation and development of traditional culture “KykhKykh” (“Swan”) • Khabarovsk IP Association • Information center “Latch” (Petropavlovsk-Kamchatskiy) • Local non-government Okha IP organization • Local non-government Poronaisk IP organization • Ethnic and cultural center "People Ykh myth" • Municipal administrations in the areas of traditional residence of Sakhalin indigenous peoples 		<ul style="list-style-type: none"> • Sakhalin regional public organization "Youth Council of Indigenous Peoples of the North" 	

APPENDIX 2 COMMUNITY LIAISON ORGANIZATION CONTACT INFORMATION AND BULLETIN BOARD LOCATIONS

DISTRICT	COMMUNITY	POP.	KEY PROJECT ASSET IN/NEAR COMMUNITY	SAKHALIN ENERGY DOCUMENTS/INFORMATION MATERIALS LOCATION	BULLETIN BOARD LOCATION	COMMUNITY LIAISON ORGANIZATION'S CONTACT	DISTRICT NEWS-PAPER
Nogliki	Val	1,450		Nogliki	Nogliki, District library	294208 294408 294185	Znamya Truda
	Venskoye	6		Nogliki	Nogliki, District library		
	Nogliki	11,200		District library Administration	District library, 5a Pogranichnaya St, Tel. +7 42444 91057		
	Nysh	710	OPF (apart of 70 km from the community, camp is on construction site)	Nogliki library	Nogliki, District library		
Tymovsky	Chir-Unvd	285		Molodezhnoe	Molodezhnoe, library	294208 294408 294185	Tymovsky Vestnik
	Voskresenovka	297		Molodezhnoe	Molodezhnoe, library		

DISTRICT	COMMUNITY	POP.	KEY PROJECT ASSET IN/NEAR COMMUNITY	SAKHALIN ENERGY DOCUMENTS/INFORMATION MATERIALS LOCATION	BULLETIN BOARD LOCATION	COMMUNITY LIAISON ORGANIZATION'S CONTACT	DISTRICT NEWS-PAPER
	Molodezhnoye	1,033		Library/ Information Centre	Library, 14 Sovetskaya St.		
	Tymovskoye	9,000		District library, Administration	District library, 68a Kirovskaya St., Tel. +7 42447 22478		
	Voskhod	696		Tymovskoye/ Kirovskoye	Tymovskoye/Kirovskoye, library		
	Podgornoe	287		Tymovskoye/ Kirovskoye	Tymovskoye/Kirovskoye, library		
	Kirovskoye			Library/ Information Centre	Library branch office, 70 Centralnaya St.		
	Yasnoye	1,640		Library/ Information Centre	Library branch office, 2 Titova St.		
	Palevo	114		Yasnoye	Yasnoye, library		
Smirnykh	Onor	1,874		Library/ Information Centre	Library, 5 Sovetskaya St.	294208	Novaya Zhizn
	Roschino	821		Library/ Information Centre	Library, 4 Komsomolskaya St.	294408 294185	

DISTRICT	COMMUNITY	POP.	KEY PROJECT ASSET IN/NEAR COMMUNITY	SAKHALIN ENERGY DOCUMENTS/INFORMATION MATERIALS LOCATION	BULLETIN BOARD LOCATION	COMMUNITY LIAISON ORGANIZATION'S CONTACT	DISTRICT NEWS-PAPER
	Pobedino	1,959		Library/ Information Center	Library, 60 Centralnaya St.		
	Smirnykh	7,600		District library, Administration	District library, 12 Lenin St., Tel. +7 42452 22367		
	Elniki	126		Smirnykh	Smirnykh, library		
	Buyukly	2,223		Library	Library, 1 Kosmonavtov St.		
Poronaisk	Leonidovo	2,300		Poronaisk library	Poronaisk, library	294208 294408 294185	Express Zvezda
	Poronaisk	20,600		Library, Administration	District Library, 45 Gagarina St., Tel. +7 42431 42713		
	Tikhmenevo	1,200		Gastello library	Gastello, library		
	Gastello	1,300	Booster station	Administration, Library/ Information Centre	Library, 42-2, Centralnaya St.		
	Vostok	583		Administration Library/ Information Centre	Library, 10a, Gagarina St.		

DISTRICT	COMMUNITY	POP.	KEY PROJECT ASSET IN/NEAR COMMUNITY	SAKHALIN ENERGY DOCUMENTS/INFORMATION MATERIALS LOCATION	BULLETIN BOARD LOCATION	COMMUNITY LIAISON ORGANIZATION'S CONTACT	DISTRICT NEWS-PAPER
Makarov	Novoye	894		Library/ Information Centre	Library, 11-7, Centralnaya St.	294408 294185 294408	Novaya Gazeta
	Gornoye	384		Novoye, library	Novoye, library		
	Tumanovo	32		Novoye, library	Novoye, library		
	Makarov	8,700		District library Administration	District library, 9-a 50 Let Oktyabrya St., Tel. +7 42443 53378		
	Vostochny	570		Library/ Information Centre	Library, 8, Privokzalnaya St.		
	Pugachevo	107		Vostochnoe, library	Vostochnoe, library		
Dolinsk	Vzmorye	67		Library/ Information Centre	Library, 22, Pionerskaya St.	294185 294408	Dolinskaya Pravda
	Sovetskoye	791		Library/ Information Centre	Library, 122, Centralnaya St.		

DISTRICT	COMMUNITY	POP.	KEY PROJECT ASSET IN/NEAR COMMUNITY	SAKHALIN ENERGY DOCUMENTS/INFORMATION MATERIALS LOCATION	BULLETIN BOARD LOCATION	COMMUNITY LIAISON ORGANIZATION'S CONTACT	DISTRICT NEWS-PAPER
	Dolinsk	13,800		District library, Administration	District library, 31 Lenin St., Tel. +7 42442 25284		
	Pokrovka/ Oktyabrskoye/ Sosnovka/ Ruchi			District library	District library		
	Sokol	5,000		Library/ Information Centre	Library, 26, Sovkhoznaya St.		
Yuzhno Area	Novaya Derevnya/ Elochki/Dalnee			Yuzhno Library	Yuzhno office	294185 294208	Sovetsky Sakhalin/ Gubernskie Vedomosti (regional papers available in all other districts)
	Yuzhno-Sakhalinsk	179,200	Sakhalin Energy office	City library, City administration 173 Lenin St.	Yuzhno office		
Aniva	Troitskoye	3,576		Administration Library/ Information Centre	Library, 13, Sovetskaya St.	294185 294408	Utro Rodiny
	Novo-Troitskoye			Library	Troitskoye, library		
	Aniva	8,600		District library	Troitskoye, library		

DISTRICT	COMMUNITY	POP.	KEY PROJECT ASSET IN/NEAR COMMUNITY	SAKHALIN ENERGY DOCUMENTS/INFORMATION MATERIALS LOCATION	BULLETIN BOARD LOCATION	COMMUNITY LIAISON ORGANIZATION'S CONTACT	DISTRICT NEWS-PAPER
	Mitsulevka	211		Library	Troitskoye, library		
Korsakov	Solovyevka	1,395		Korsakov Library	Korsakov, library	294185 294408	Voskhod
	Ozersky	2000	LNG/OET	-	Korsakov, library		
	Chapaevo	800	LNG/OET	-	Korsakov, library		
	Korsakov	36,500	LNG/OET	Library, Administration	Library, 7 Molodyezhnyi Per.		
	Prigorodnoye	0	LNG/OET	Korsakov	Korsakov		
Kholmsk	Kholmsk	39,300	Port access	District library, Administration	District library, 124 Sovetskaya St., Tel. +7 42433 50862	294185 294408	Kholmskaya Panorama

APPENDIX 3 CONTACT INFORMATION FOR DISTRIBUTION OF SIMDP INFORMATION MATERIALS

DISTRICT	COMMUNITY	SIMDP DOCUMENTATIO AND INFORMATION MATERIALS	BULLETIN BOARD LOCATION	CONTACT OF COMMUNITY LIASION OFFICER
Okha	Okha	Library, Administration, Local non-government organization of IP of Okha district	Library, 17 Lenina St	294208 662009
	Nekrasovka	Library, Okha local non-government organization "Center on saving and development of the traditional IP culture "Kykhykh" («Swan»)	Library, 4 Klubnaya St, ap. 2	
Nogliki	Nogliki	Nogliki municipal regional museum, Administration	Nogliki municipal regional museum, 60 Sovetskaya St.	294208 662009
	Val	Library, Administration	Library, 23 Shkolnaya St.	
Tymovsk	Tymovskoye	Regional library, Administration	Regional library, 68a Kirovskaya St.	294208 662009
	Chir-Unvd	Library, Administration	Library, 6 Sovetskaya St.	
Aleksandrovsk-Sakhalinskiy	Aleksandrovsk-Sakhalinskiy	Administration		294208 662009
	Viakhtu	Library, Administration	Library, 4 Pochtovaya St	
	Trambaus	Library	2 Morskaya St.	

DISTRICT	COMMUNITY	SIMDP DOCUMENTATIO AND INFORMATION MATERIALS	BULLETIN BOARD LOCATION	CONTACT OF COMMUNITY LIASION OFFICER
Smirnykh	Smirnykh	Regional library, Administration	Regional library, 12 Lenina St	294208 662009
	Buyukly	Library	1 Kosmonavtov St.	
Poronaisk	Poronaisk	Regional libraries, Administration, Local non-government organization of IP of Poronaisk district	Regional libraries, 45 Gagarina St.	294208 662009
Yuzhno-Sakhalinsk	Yuzhno-Sakhalinsk	Sakhalin Regional IP Council, Administration, IP administration of Sakhalin Government		294208 662009

APPENDIX 4 LIST OF EXISTING JAPANESE STAKEHOLDERS ON SAKHALIN ENERGY DATABASE

Japanese stakeholders	
<ul style="list-style-type: none"> • Consulate General of Japan • Hokkaido Government • Souya General Subprefectural Bureau of Hokkaido Government • Okhotsk General Subprefectural Bureau of Hokkaido Government • Rumoi Subprefectural Bureau of Hokkaido Government • Fisheries Agency of Japan • Hokkaido Bureau of Economy , Trade and Industry (METI Branch) • Hokkaido Legislative Assembly • Bureau of Tourism, Department of Economic Affairs, Hokkaido Government • Hokkaido Fisheries Environmental Centre • Hokkaido fisheries cooperative associations (Wakkanai, Sarufutu, Esashi, Abashiri, Kitarumoi, Otarushi, Tokoro, Yubetsu, Oumu, Ishikariwan, etc.) 	<ul style="list-style-type: none"> • Japan Coast Guard – Headquarters (Tokyo) and Regional Headquarters • Japan Environment Disaster Information Centre • Hokkaido University • Ship and Ocean Foundation • Friends of Earth Japan • IFAW – Japan • WWF Japan • Wildlife Preservation Bureau of Hokkaido • Etopilika • Hokkaido Raptors Research • Wild Bird Society of Japan • Yamashina Institute for Ornithology • Okhotsk Environmental Protection Network

APPENDIX 5 LIST OF ABBREVIATIONS

ASI	Agency of Social Information
CLO	Community Liaison Officer
CSR	Corporate social responsibility
EA	External Affairs
EIA	Environmental impact assessment
ESHIA	Environmental, social and health impact assessment
FRAEC	Foundation for Russian American Economic Cooperation
GRI	Global Reporting Initiative
GTT	Gas transfer terminal
HSE	Health, safety, environment
HSESAP	Health, Safety, Environment and Social Action Plan
IFAW	International fund for animal welfare
IP	Indigenous people
IUCN	International Union for Conservation of Nature
JCG	Japan coast guards
METI	Ministry of economy, trade and industry
NGO	Non-governmental organizations
OEPN	Okhotsk environment protection net
OSR	Oil spill response
PCDP	Public Consultation and Disclosure Plan
PCDR	Public Consultation and Disclosure Report
RAIPON	Russian Association of Indigenous Peoples of the North
RAP	Resettlement Action Plan
RF	Russian Federation
RFE	Russian Far East
RSPF	Russian Union of Industrialists and Entrepreneurs
SD	Sustainable development
SI	Social investments
SIMDP	Sakhalin Indigenous Minorities Development Plan
SPZ	Sanitary protection zone
UN	United Nations
UNDP	United Nations Development Programme
WGW	Western gray whales
WGWAP	Western Gray Whales Advisory Panel
WWF	World Wildlife Fund